

FRESNO COUNTY SHERIFF-CORONER'S OFFICE



Board Agenda Item 6

March 1st 2016

9-1-1 Phone System and Furniture Purchase

Introduction

- On January 1, 2014, the State of California 911 Communications Division awarded the Sheriff-Coroner's Office with Accrued Allotment Funding totaling \$592,000 to replace our current 911 phone system which was purchased in 2006.
- The Accrued Allotment Funding is to be used for the purchase of a new 911 phone system and any other equipment used by 911 operators. This other equipment is limited to desks, chairs, keyboards, or computer monitor arms.
- A condition of accepting the Accrued Allotment Funding is that the monies must be spent by June 30th 2016.

Overview

- Our current 911 phone system was purchased in 2006 and is entering its end of service life.
 - System computers are dated and the hardware is now obsolete.
 - The current system is not upgradable for anticipated State requirements for Text-to-911 capabilities.
- Our current chairs in the dispatch center are beginning to malfunction due to the amount of use because of our 24/7 operational cycles.
 - Failures include: Main piston mechanisms, worn padding, torn fabric, etc.

Timeline

January 2014 – Accrued Allotment Funding awarded = \$592,000 - FSO initiated research of State approved 9-1-1 phone systems including site visits.

May 2014 – State approved Microdata 9-1-1 phone system was selected.

August 2014 – Microdata discontinued their 9-1-1 phone system due to several post-release software defects.

September 2015 – State approved Intrado Viper 9-1-1 phone system was selected by FSO for purchase – Cost = \$538,485.

November 2015 – Review and evaluation of State approved 24 hour heavy-duty dispatch chairs initiated.

December 2015 – (36) State approved 24 hour heavy-duty dispatch chairs and (18) computer monitor arms were selected for purchase – Cost = \$52,994.

Evaluation

- Intrado Viper 9-1-1 Phone System
 - Same system used by the Fresno Police Department and the Clovis Police Department – Interoperability.
 - Fully upgradable for future State requirements for Text-To-911.
 - First year manufacturer's warranty.
 - Years two through five extended service warranty.
 - Locally supportable through AT&T.
 - The system can be moved to another location (future communications center).
 - No net County cost for the 9-1-1 phone system purchase.
- 24 hour heavy-duty chairs
 - State approved manufactures and models.
 - Four different models to allow for different body types.
 - On-site repair and maintenance for manufacturers' warranties.
 - This purchase is 100 percent reimbursable from Accrued Allotment Funding.
- Computer Monitor Arms
 - Necessary for the additional computer monitor required for the new 9-1-1 system.
 - This purchase is 100 percent reimbursable from Accrued Allotment Funding.

Recommendation

- Authorize the expenditure of Accrued Allotment Funding to purchase and install the State approved Intrado Viper 9-1-1 Phone System.
- Authorize the expenditure of the remaining Accrued Allotment Funding to purchase (36) State approved 24 hour heavy-duty dispatch chairs and (18) computer monitor arms.



Questions?