

FIRST AMENDMENT TO AGREEMENT

THIS FIRST AMENDMENT TO AGREEMENT ("Amendment") is made and entered into this 23rd day of April, 2019 ("Effective Date"), by and between COUNTY OF FRESNO, a Political Subdivision of the State of California, Fresno, California ("Client"), and Tyler Technologies., a Delaware Corporation, with offices at 5519 53rd Street, Lubbock, TX 79414 ("Tyler").

WITNESSETH:

WHEREAS, Client and Tyler entered into Agreement number 18-005, dated January 9, 2018 ("Agreement"), pursuant to which Client acquired licenses to the Tyler Software described therein and Tyler agreed to provide professional services, including data conversion and implementation related services, as well as maintenance and support services for the Tyler Software; and

WHEREAS, Client and Tyler now desire to amend the Agreement in order to add additional professional services to the Agreement pursuant to Section C(3), add additional public user licenses, and accordingly increase the maximum compensation amount that may be paid to Tyler.

NOW, THEREFORE, for good and valuable consideration, the receipt and adequacy of which is hereby acknowledged, Client and Tyler agree as follows:

1. Section C(3) of the Agreement, "Additional Services" located on page 5 is amended to include the following paragraph:

"Change orders may be approved by the Assessor-Recorder or his/her designee with the written approval of the Director of Internal Services/CIO or his/her designee provided they remain within the compensation limits described in Section E(1) - Compensation."

2. Section E(1) of the Agreement, "Compensation" located on page 7 is deleted in its entirety and replaced with the following:

"Compensation. In no event shall the services performed by Tyler under this Agreement exceed \$2,059,680 during the term of this Agreement, including the initial term and the renewal term described in Section F(1). Except for the travel expenses provided for in the Investment Summary and other expenses as described in Section C(8) above, which shall not exceed the "NTE Travel Expense" amount stated in the Investment Summary, it is understood that all expenses incidental to Tyler's

1 performance of services under this Agreement shall be borne by Tyler."

2 3. Exhibit A, "Investment Summary" located on pages 16 through 20, is amended to
3 include Exhibit A-1, attached and incorporated by this reference.

4 4. The "NTE Travel Expense" amount as stated in Exhibit A, "Investment Summary" is
5 hereby increased to "\$24,000".

6 5. The parties acknowledge and agree that Tyler has provided and completed the onsite
7 training for the new staff member (bookkeeper) and the implementation related services for the seven
8 (7) public view user licenses as set forth in Exhibit A-1 and County shall pay for the aforementioned
9 services and the additional SaaS fees for the seven (7) public view user licenses, as set forth in Exhibit
10 A-1, as invoiced by Tyler in Invoice No. 025-249945 (onsite training for new staff member
11 (bookkeeper)), Invoice No. 025-245988 (travel expenses related to the onsite training for new staff
12 member (bookkeeper)), and Invoice No. 025-249867 (public view user licenses and implementation
13 related services).

14 6. Exhibit D, "Statement of Work" located on pages 33 through 91, is amended to include
15 Exhibit D-1, attached and incorporated by this reference.

16 Client and Tyler agree that this Amendment is sufficient to amend the Agreement, and that
17 upon execution of this Amendment, the Agreement and this Amendment together shall be considered
18 the Agreement.

19 The Agreement, as hereby amended, is ratified and continued. All provisions, terms,
20 covenants, conditions and promises contained in the Agreement and not amended herein shall remain
21 in full force and effect.

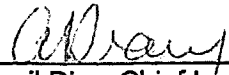
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1 EXECUTED AND EFFECTIVE as of the date first above set forth.

2
3 TYLER TECHNOLOGIES, INC.

4 
5 Abigail Diaz, Chief Legal Officer

6 One Tyler Drive
7 Yarmouth ME 04096

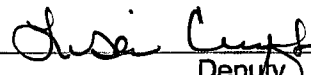
COUNTY OF FRESNO

8 
9 Nathan Magsig, Chairman of the Board
10 of Supervisors of the County of Fresno

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ATTEST:

Bernice E. Seidel
Clerk of the Board of Supervisors
County of Fresno, State of California

By: 
Deputy

FOR ACCOUNTING USE ONLY:

ORG No.: 1048

Fund/Subclass: 0035/10000

Account No.: 7295

Exhibit A-1



Sales Quotation For
 Gina Luna
 Fresno County
 Hall of Records Building
 2281 Tulane Street
 Fresno , CA 93715
 Phone: +1 (559) 488-3496

Quoted By: Christine Jandreau
 Quote Expiration: 8/18/2019
 Quote Name: Fresno County - Recording-Internal/External Agency Access
 Quote Number: 2019-67376
 Quote Description:

Tyler Software and Related Services - Annual				
Description	Quantity	Unit Price	Extended Price	Annual Fee
Eagle	1			
Additional Annual Hosting Fee				\$5,000
				\$5,000
TOTAL:				
Professional Services				
Description	Quantity	Unit Price	Extended Price	
Project Management -Eagle	4	\$150	\$600	
Implementation	42	\$150	\$6,300	
TOTAL:				
Summary				
Total Tyler Annual		One Time Fees	Recurring Fees	
Total Tyler Services		\$0	\$5,000	
Total Third Party Hardware, Software and Services		\$6,900	\$0	
Summary Total		\$0	\$0	
Contract Total		\$6,900	\$5,000	
		\$11,900		

Exhibit A-1



Sales Quotation For
Georgina Luna
Fresno County Recorder
2281 Tulare St
Phone: +1 (559) 600-3476

Quoted By: Christine Jandreau
Quote Expiration: 5/14/2019
Quote Name: Fresno County - Recording - On-Site Training
Quote Number: 2018-61316
Quote Description:

Professional Services			
Description	Quantity	Unit Price	Extended Price
On site Training Services	1	\$3,500	\$3,500
TOTAL:			
Summary			
Total Tyler Services		One Time Fees	Recurring Fees
Total Third Party Hardware, Software and Services		\$3,500	\$0
Summary Total		\$0	\$0
Contract Total		\$3,500	\$0
Estimated Travel Expenses		\$3,500	
		\$1,489	

Comments

Eagle Recorder Services

Tyler Technologies will provide 24 hours on-site training services to Fresno County, C.A. as follows:

- 1) New staff member training (bookkeeper).

Exhibit A-1

Tyler Hosted Eagle Recorder/Clerk

Fresno County, CA

Paul Dictos, CPA

2281 Tulare Street, Fresno, CA 93724

(559) 600-3471

glluna@co.fresno.ca.us



Investment Summary

Professional Services & Hardware

Cost

Implementation Services

2,240

Total Services

2,240

Tyler Hosted -SaaS

Annual Fees

Length of Agreement

5 years - 60 months

**Additional Annual Fee
For 7 Public View Users
Eagle Recorder**

6,746

Exhibit A-1



Fresno County, CA
Paul Dictos, CPA
2281 Tulare Street, Fresno, CA 93724
(559) 600-3471
glluna@co.fresno.ca.us

Tyler Related Products and Services

Description	QTY
EagleRecorder	
public users	7

Tyler Professional Services

Description	Svcs Hrs	Svcs Cost
Analysis, Design & Site Prep	8	\$1,120
Training Services	8	\$1,120
TOTAL	16	\$2,240

Exhibit D-1

Internal and External Agency Access

Fresno County, CA. requests both internal and external agencies that are not associated with the Assessor/Recorder office to have specific access to land and vital records. Tyler Technologies will provide remote services to enhance the Self Service web public access to meet this request as follows:

Hosting Fee

Additional Hosting fee applies to support changes requested for additional user access.

Project Management

Test Database will need to be refreshed if necessary to sync with Production Database

Scope of Work:

Land Record & Vital Record Search Internal & External

The following tasks will be done in the Test Database environment:

- 1) Enhance current web environment to allow for internal and external agency logins.
- 2) Set up (4 additional) security groups in Security Management.
- 3) Discuss subscription options for login users with our professional services team.
- 4) Set up of products for copy printing and charging for copies if desired by county.
- 5) Review above services with Fresno County.
- 6) Testing of the system for all 4 groups.
- 7) Training of parties if necessary.
- 8) Set up of different fees for different items.
- 9) Move configuration of internal and external agency logins to production database.

Plat File Map Access

Implementation consultant will meet with Fresno County to determine which option below would best meet County needs. Both options involve approximately 12 hours of additional services.

- 1) Subscription for plat images OR
- 2) Security/Logins, allowing the public to add plat's to the cart and see clean images once purchased.
- 3) Allow downgraded preview of plat map before purchase on External public access.

Please Note: Services outlined and associated costs are based on information available from Fresno County at time of proposal. Alteration of scope for internal/external access or plat map access, could incur additional charges.