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**BEFORE THE BOARD OF SUPERVISORS**  
COUNTY OF FRESNO  
STATE OF CALIFORNIA

**RESOLUTION NO. 25-228**

**PROCLAIM JULY 7-11, 2025, AS ELIGIBILITY WORKERS,  
JOB SPECIALISTS, AND APPEALS SPECIALISTS  
APPRECIATION WEEK IN THE COUNTY OF FRESNO**

**WHEREAS**, the County of Fresno Department of Social Services employs Eligibility Workers, Job Specialists, and Appeals Specialists, who together serve nearly half of Fresno County residents by administering a variety of public assistance programs, including Foster Care, Adoption Assistance, Kin-GAP, Medi-Cal, Welfare-to-Work, CalWORKs, CalFresh, Cash Assistance Program for Immigrants, and General Relief; and

**WHEREAS**, public assistance programs are implemented by Eligibility Workers who review applications and assist individuals and families to determine whether they are eligible for crucial public assistance programs, Job Specialists who empower clients to achieve self-sufficiency through employment services; and Appeals Specialists who ensure that a fair process is followed for eligible recipients; and


**WHEREAS**, from May 2024 to April 2025, those social service professionals have handled 331,907 phone calls via the Call Center, processed 206,247 initial applications for benefits, 310,802 reapplications for continued benefits, and 3,639,251 interactions with families associated with providing those benefits; fulfilled requests for 31,183 nights of emergency shelter; helped 905 clients obtain and retain employment while assisting 1,403 adults in their transition from Welfare-to-Work to self-sufficiency; processed 4,637 fair hearing requests and resolved 3,296 at the lowest administrative level possible while ensuring clients received due process for timely and accurate benefits; and

**WHEREAS**, Eligibility Workers, Job Specialists, and Appeals Specialists deliver indispensable services that form the backbone of our community's support system, provide support to Fresno County's most vulnerable populations, empower individuals to achieve their goals and build brighter futures, as well as guard against fraud, diligently working to detect and address fraudulent activities within the Department of Social Services, and consistently uphold the highest standards of excellence and integrity to all. They deserve special recognition and profound appreciation for their exceptional contributions in the community.

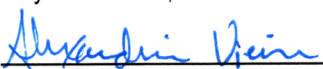
**NOW THEREFORE, BE IT RESOLVED** that the Fresno County Board of Supervisors hereby proclaim the week of July 7-11, 2025, as Eligibility Workers, Job Specialists, and Appeals Specialists Appreciation Week in the County of Fresno, and honor the members of these professions for their commitment to the residents of Fresno County.

**THE FOREGOING**, was passed and adopted by the following vote of the Board of Supervisors of the County of Fresno this 8th day of July 2025, to-wit:

AYES: Supervisors Bredefeld, Chavez, Magsig, Mendes, Pacheco  
NOES: None  
ABSENT: None  
ABSTAINED: None

  
Ernest Buddy Mendes, Chairman of the Board of  
Supervisors of the County of Fresno

ATTEST:  
BERNICE E. SEIDEL  
Clerk of the Board of Supervisors  
County of Fresno, State of California

By   
Deputy