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**BEFORE THE BOARD OF SUPERVISORS**  
COUNTY OF FRESNO  
STATE OF CALIFORNIA

**RESOLUTION NO. 20-236**

**IN THE MATTER OF PROCLAIMING THE WEEK )  
OF JULY 6 – 10, 2020, AS ELIGIBILITY WORKERS,) )  
JOB SPECIALISTS, AND APPEALS SPECIALISTS )  
APPRECIATION WEEK )**

**WHEREAS**, The County of Fresno Department of Social Services employs Eligibility Workers, Job Specialists, and Appeals Specialists, who serve nearly half of all Fresno County residents by administering a variety of public assistance programs, including Foster Care, CalFresh, Medi-Cal, CalWORKs, Welfare-to-Work, General Relief; and

**WHEREAS**, In the past 12 months, these professionals have handled 523,953 phone calls via the call center, processed 174,890 applications for benefits and 1,647,557 tasks associated with providing those benefits; fulfilled requests for 13,474 nights of emergency shelter; helped 3,009 clients obtain employment, assisted 1,052 adults in their transition from welfare to work; and resolved 1,343 fair hearing requests to ensure clients received due process regarding benefits, and

**WHEREAS**, These social service professionals perform essential services for our community; provide encouragement and support to the neediest residents of Fresno County; consistently demonstrate excellence and integrity to all; and

**WHEREAS**, Eligibility Workers, Job Specialists, and Appeals Specialists deserve special recognition and appreciation for their outstanding contributions.

**NOW THEREFORE, BE IT RESOLVED** that the Fresno County Board of Supervisors hereby proclaim the week of July 6-10, 2020, as Eligibility Workers, Job Specialists, and Appeals Specialists Appreciation Week and honor the members of these professions for their commitment to the residents of Fresno County.

**THE FOREGOING**, was passed and adopted by the following vote of the Board of Supervisors of the County of Fresno this 7<sup>th</sup> day of July, 2020, to-wit:

AYES: Supervisors, Brandau, Magsig, Mendes, Pacheco, Quintero  
NOES: None  
ABSENT: None  
ABSTAINED: None

Ernest Buddy Mendes, Chairman of the Board of Supervisors of the County of Fresno

ATTEST:  
BERNICE E. SEIDEL  
Clerk of the Board of Supervisors  
County of Fresno, State of California

By Susan Bishop  
Deputy