



County of Fresno

DATE: April 8, 2024 Agenda Item Number:

TO: Board of Supervisors 40

FROM: Amina Flores-Becker, Deputy County Administrative Officer

SUBJECT: Question Regarding Amendment to Master Agreement

This memo is being submitted to respond to the following question(s) related to the subject agenda item scheduled for 4/9/24.

Question Presented

The maximum compensation for the agreement being amended is \$30 million, of which \$2.5 million has been spent to date.

- Are vendors submitting invoices timely, and if so, is the Department paying the invoices timely?

Response

The \$30 million is for both fiscal years of the agreement. The contract maximum for this fiscal year is \$15 million. There was a delay in receiving timely invoices from the vendors as they found it difficult to learn and understand both the SmartCare billing system and payment reform. Some vendors are still struggling; however, the trend is showing that the total would be about \$5 million once all invoicing for July through February is submitted.

The Department is paying the invoices timely. Vendors have 30 days to submit invoices, and the Department has 45 days to pay after receipt of a fully correct invoice. The invoices are created by the vendors after their services are uploaded into the SmartCare billing system.