

*California Statewide Automated Welfare System  
(CalSAWS)*

**County Purchase FR-01-2023  
Fresno County – Kiosks (Quantity 26) – Revision 1**

CalSAWS Consortium  
 Fresno County Purchase FR-01-2023 – Revision 1

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## I. Overview:

Pursuant to Section 4.6 of Exhibit X (Maintenance and Operations (“M&O”) Extension) of the Amended Restated and Revised Leader Replacement System Agreement dated August 16, 2019 (the “Base Agreement”) between CalSAWS Consortium and Accenture LLP (“Accenture”), Fresno County (“County”) has requested to purchase twenty-six (26) kiosks for use in the lobbies of seven (7) of the County’s existing non-Managed sites, as further described in this County order form (the “County Purchase”). This County Purchase includes Hardware Charges, Software Charges, and Hardware Support Charges for the new equipment, Administrative Charges for equipment asset-tagging and transportation, and Regulatory and Administrative (“R&A”) Change Budget Services for equipment configuration, imaging, flow design support, and onsite support and training at go-live. Additionally, this County Purchase includes ongoing recurring Technical Infrastructure Services Charges for enhanced central support for the Managed kiosks.

The scope of Revision 1 to this County Purchase is to update the Assumptions and Section III (the “Total Charges”) to revise the schedule for R&A Change Budget Services and Technical Infrastructure Services Charges. The Assumptions and Total Charges have been updated to reflect these changes:

- R&A Change Budget Services of up to 218 hours for kiosk configuration, flow design support, and onsite support and training at go-live will be worked and invoiced in State Fiscal Year (“SFY”) 2024/25.
- Monthly recurring Technical Infrastructure Services Charges for enhanced central support for the devices are not included in Revision 1 to this County Purchase, as it is assumed that such charges will be funded by the Consortium through January 31, 2025.
- There was an overall decrease to the Total Charges included in Revision 1 to this County Purchase.

The scope of this County Purchase includes the following:

- Hardware Charges
  - (26) HP Kiosk, includes the following:
    - 1 x MicroTouch 22-inch Touch-Projected Capacitive Touchscreen Monitor with external privacy filter installed (includes 5-year Manufacturer’s Warranty)
    - 1 x Boca Lemur-Z 80MM1 Kiosk Printer (includes 3 years of Hardware Support)
    - 1 x MagTek Magnetic Stripe Reader, reads DL and CC (includes 2-year Manufacturer’s Warranty)
    - 1 x Code Reader 1000 Barcode Reader (includes 4 years of Hardware Support)
  - (26) California State Recycling Fee (per Monitor)
  - (26) HP EliteDesk 800 G9 Desktop Mini PC with Intel Core i5-12500T 2.00G 18MB 6 cores 35W, 16GB (2x8GB) DDR5 4800 SODIMM Memory, 256GB PCIe-4x4 2280 NVMe TLC Solid State Drive, Windows 11 Professional 64-Bit Downgrade to Windows 10 Professional 64-Bit Operating System (includes 3-year Manufacturer's Warranty)
  - (26) Fujitsu FI-8170 Scanner (Type 1 Scanner), includes 1 year of Hardware Support
  - (26) Print Media (80mm x 645 ft., 8 rolls per case)
  - (4) MicroTouch 22-inch Touch Projected Capacitive Touchscreen Monitor with external privacy filter installed (includes 5-year Manufacturer's Warranty) (Break/Fix)
  - (4) California State Recycling Fee (per Monitor) (Break/Fix)

- (4) Boca Lemur-Z 80MM1 Kiosk Printer (Break/Fix)
- (4) MagTek Magnetic Stripe Reader (includes 2-year Manufacturer's Warranty) (Break/Fix)
- (4) Code Reader 1000 Barcode Reader (Break/Fix)
- (4) HP EliteDesk 800 G9 Desktop Mini PC with Intel Core i5-12500T 2.00G 18MB 6 cores 35W, 16GB (2x8GB) DDR5 4800 SODIMM Memory, 256GB PCIe-4x4 2280 NVMe TLC Solid State Drive, Windows 11 Professional 64-Bit Downgrade to Windows 10 Professional 64-Bit Operating System (includes 3-year Manufacturer's Warranty) (Break/Fix)
- (4) Fujitsu FI-8170 Scanner (Type 1 Scanner), includes 1 year of Hardware Support (Break/Fix)
- Software Charges
  - (26) Windows 10 Enterprise Upgrade License with Software Assurance
  - (26) McAfee MVISION License - 1-Year Subscription License
  - (26) McAfee Complete Data Protection License - 1-Year Subscription License
- Hardware Support Charges
  - (26) Fujitsu FI-8170 Scanner (Type 1 Scanner) - Additional 3 years of Hardware Support
  - (4) Boca Lemur-Z 80MM1 Kiosk Printer - 3 years of Hardware Support (Break/Fix)
  - (4) Code Reader 1000 Barcode Reader - 4 years of Hardware Support (Break/Fix)
  - (4) Fujitsu FI-8170 Scanner (Type 1 Scanner) - Additional 3 years of Hardware Support (Break/Fix)
- Administrative Charges
- R&A Change Budget Services
- Production Operations Charges
  - Recurring Charges for Technical Infrastructure Services – Enhanced Central Support

Assumptions:

- *General Assumptions*
  - The charges set forth in Section III below (the “Total Charges”) are an estimate and are subject to changes at the time of ordering. The estimate includes shipping/handling and taxes as appropriate. The final charges will be provided to the Consortium at the time of invoicing.
    - Estimated Charges for hardware, hardware support, and software include a ten (10) percent contingency. The County will be invoiced for actual Hardware, Hardware Support, and Software Charges at the time of invoicing.
      - These estimated charges are valid through June 30, 2023, after which a new County Purchase will be required if the revised pricing exceeds the contingency.
  - Hardware, Hardware Support, and Administrative Charges will be invoiced in full upon receipt of hardware acceptance.

- Software Charges will be invoiced upon receipt of the software, as software will be electronically delivered by the software vendor.
- Administrative Charges are included in this County Purchase for Accenture staff to perform the following tasks:
  - Asset-tag and transport twenty-six (26) kiosks.
- R&A Change Budget Services will be worked and invoiced on a time and materials (“T&M”) basis. Invoices for such charges will be submitted to the Consortium monthly in arrears, and the Consortium will, in turn, invoice the County. R&A Change Budget Services are included in this County Purchase for Accenture staff to perform the following tasks:
  - Provide up to fifty-two (52) hours for kiosk configuration. This estimate is based on up to two (2) hours per kiosk for configuration.
  - Provide up to 112 hours of support prior to deployment of the kiosks for site evaluation and to assist the County with its definition and creation of the process flows for the kiosks’ initial deployment.
    - This estimate is based on up to sixteen (16) hours of assistance for the creation of one (1) process flow per site for the seven (7) County sites where the kiosks will be deployed. These charges are based on seven (7) process flows for the kiosks on this order.
    - Although Accenture assistance will be provided to the County, the County will fully own the responsibility of defining and creating the process flows for the application on the kiosks.
  - Provide up to 120 hours of on-site support and training following deployment of the twenty-six (26) kiosks. The Accenture resource(s) will be available to the County for eight (8) hours per day.
  - Accenture staff will work with the County to develop a schedule for providing support following approval of this County Purchase.
    - Go-live of the devices may not align with the CalWIN County cutover.
  - Revision 1 to this County Purchase reflects that R&A Change Budget Services will be worked and invoiced in SFY 2023/24 and SFY 2024/25
    - Sixty-six (66) hours were worked and invoiced in SFY 2023/24, through May 31, 2024.
    - Up to 218 hours will be worked and invoiced in SFY 2024/25. Such hours will be worked through January 31, 2025 and invoiced within SFY 2024/25, which continues through May 31, 2025.
    - This County Purchase must be approved by December 6, 2024 in order for R&A Change Budget Services to be worked through January 31, 2025 and invoiced within SFY 2024/25, which continues through May 31, 2025.
    - If the County requests for more hours to be worked during SFY 2024/25 prior to January 31, 2025, then a revision to this County Purchase would be required. If the County requires services beyond January 31, 2025, a new County Purchase will be required under a new CalSAWS agreement.
    - This estimate excludes hours to support activities that may be required to continue services beyond January 31, 2025.
    - If the County causes delays during the County-readiness activities that extend the schedule for deployment beyond January 31, 2025, the work

may be placed on hold until a new County Purchase is executed under a new CalSAWS agreement to extend any remaining work beyond January 31, 2025.

- Accenture and County will monitor the hours for R&A Change Budget Services and discuss the addition of more hours if necessary. Any additional hours required for R&A Change Budget Services would result in additional charges. These additional charges would be provided to the County in a separate County Purchase.
      - After installation, future moves of the kiosks to different County offices would result in additional Administrative Charges and R&A Change Budget Services. These charges would be provided to the County via a separate County Purchase.
      - The County must (1) approve this County Purchase and (2) provide the corresponding approved Advance Planning Document (“APD”) from the Office of Technology and Solutions Integration (“OTSI”) that supports this purchase by December 6, 2024 in order to proceed with this purchase. Otherwise, the estimates provided in this County Purchase will not be valid and a new County Purchase will be required.
- *Assumptions regarding kiosks*
  - The kiosks on this order are intended for use in the lobbies of seven (7) of the County’s existing non-Managed sites. The table below lists the address of each site and the total quantity of Managed kiosks that will be deployed at each site.

Site Address	Quantity of Managed Kiosks	Total Kiosks
3500 Never Forget Lane, Clovis, CA 93612	16	16
5693 E. Kings Canyon, Fresno, CA 93727	1	1
142 E. California, Fresno, CA 93706	1	1
1195 E. Manning Avenue, Reedley, CA 93654	2	2
311 Coalinga Plaza, Coalinga, CA 93210	2	2
3830 N. McCall Avenue, Selma, CA 93662	2	2
15180 W. Whitesbridge, Kerman, CA 93630	2	2
	<b>26</b>	<b>26</b>

- New equipment will initially be delivered to the CalSAWS Remote Depot in Rancho Cordova, California where Accenture staff will asset-tag and image the kiosks. Once those activities have been completed, Accenture will transport the equipment to the County.
- Taxes for equipment items were estimated at a rate of 8.75% and based on the initial shipping location of Rancho Cordova, California.
- Taxes for Fujitsu scanners and hardware support for the scanners were estimated at a rate of 7.0% and based on the initial shipping location of Aberdeen, North Carolina.
- Shipping/handling charges for equipment items were estimated at a rate of 3.0%.
- The Consortium will retain ownership of all software licenses purchased under this County Purchase.
- The Consortium will transfer ownership of all hardware purchased under this County Purchase to the County, however, the equipment will continue to be CalSAWS Managed equipment.

- Financing is not available for equipment, including those that are capital assets (i.e., items with unit prices exceeding \$5,000).
- Revision 1 to County Purchase FR-01-2023 does not include monthly Technical Infrastructure Services Charges for enhanced central support for the twenty-six (26) Managed kiosks on this order.
  - It is assumed that these recurring Technical Infrastructure Services Charges for enhanced central support per Managed kiosk will be funded by the Consortium through January 31, 2025. In the event that the Consortium is not able to provide funding for ongoing Technical Infrastructure Services Charges for supporting the Managed kiosks, the County will be responsible for funding such charges via a revision to this County Purchase.
  - Enhanced central support for the kiosks includes the following:
    - Service requests would be transferred directly to Level 3 support to analyze, investigate, diagnose, and resolve tickets submitted by the County related to the kiosks.
    - Process support would be provided to the County for any changes or updates to the process flows on the kiosks following deployment.
    - Management and administering of accompanying third-party manufacturer Hardware and Software during the CalSAWS Maintenance and Operations (“M&O”) Project would be provided.
    - Regular maintenance activities and upgrades for the Managed devices would be provided:
      - Install and configure software updates and patches.
      - Monitor production devices, including monitoring servers, applications, and webservices.
      - Troubleshoot problems and incidents with the Lobby client and server infrastructure.
      - Provide and maintain application availability.
  - Enhanced central support excludes any enhancements to the CalSAWS custom applications for the kiosks.
- The kiosks on this order will include the following equipment:
  - Kiosk enclosure;
  - Desktop computer;
  - Touchscreen monitor;
  - Receipt Printer;
  - Magnetic stripe reader;
  - Barcode scanner;
  - Desktop scanner.
- This County Purchase includes four (4) of each of the following spare equipment for break/fix purposes:
  - Desktop computer;
  - Touchscreen monitor;
  - Receipt Printer;
  - Magnetic stripe reader;
  - Barcode scanner;
  - Desktop scanner.

- The County will be responsible for storing the kiosks and kiosk equipment until installation/deployment. The County-provided storage facility must be capable of holding all equipment at the outset of this project.
- The County will be responsible for choosing the most appropriate location where each kiosk will be placed and used by customers.
  - The location for each kiosk should have accessibility to electrical power outlets.
  - A CalSAWS network jack will be required at the installation site of the kiosks. If a network jack is not available, then the County will be responsible for obtaining one.
  - The County is responsible for all facility-related work including, but not limited to the following: electrical, data/electrical cabling, HVAC, and furniture.
  - This County Purchase does not include any external power strips for the kiosks.
- The County will be responsible for set up and installation of the kiosks.
  - Due to the size and stability of the kiosks, it is recommended that the County anchor the kiosks to the floor for safety. Additionally, it is also recommended that County anchor the electrical plug to the power outlet to prevent unauthorized plugging.
- Installation of the kiosks on this order does not include the following:
  - Permits, bonds, and/or fees;
  - Hazardous material abatement;
  - Independent testing fees other than specified;
  - Electronic voice/data connectivity equipment (i.e., network components or phone systems);
  - Network drops to access points;
  - Electrical cabling;
  - Facility remediation;
  - Heating, ventilation, and air conditioning;
  - Battery backup or other type systems;
  - Outside plant conduit installation or repair;
  - Trenching in, restoration of, cutting, or patching of asphalt, concrete, or landscape.
- This County Purchase includes one (1) case of eight (8) rolls of receipt paper for each kiosk. Once this supply has been exhausted, the County will be responsible for the purchase and installation of replacement rolls. The County is also responsible for other consumables for the printer in the kiosks (toner, etc.).
- The County will be responsible for the purchase and installation of scanner maintenance kits for the scanners for the kiosks on this order.
- All MicroTouch touchscreen monitors are purchased with five (5)-year manufacturer's warranties from the date of purchase (unless noted otherwise). Once the manufacturer's warranties have expired, the County will be responsible for funding any hardware refreshes or hardware support renewals.
- All Boca printers are purchased with three (3)-year hardware support agreements from the date of purchase (unless noted otherwise). Once the hardware support agreements have expired, the County will be responsible for funding any hardware refreshes or hardware support renewals.
- All MagTek magnetic stripe readers are purchased with two (2)-year manufacturer's warranties from the date of purchase (unless noted otherwise). No additional hardware

support is available for the magnetic stripe readers on this order. Once the manufacturer's warranties have expired, the County will be responsible for funding any hardware refreshes.

- All barcode readers are purchased with four (4)-year hardware support agreements from the date of purchase (unless noted otherwise). Once the hardware support agreements have expired, the County will be responsible for funding any hardware refreshes or hardware support renewals.
- All HP desktop computers are purchased with three (3)-year manufacturer's warranties from the date of purchase (unless noted otherwise). Once the manufacturer's warranties have expired, the County will be responsible for funding any hardware refreshes or hardware support renewals.
- All Fujitsu scanners are purchased with four (4)-year hardware support agreements from the date of purchase (unless noted otherwise). Once the hardware support agreements have expired, the County will be responsible for funding any hardware refreshes or hardware support renewals.
- No support is available for the kiosk integration/enclosures on this order.
- All Microsoft Windows 10 Enterprise Upgrade licenses are purchased with Software Assurance agreements from the date of purchase (unless noted otherwise). Once the Software Assurance agreements have expired, the County will be responsible for funding any refreshes.
  - Microsoft Software Assurance agreements provide key administrator features and security, as well as maintaining up-to-date versioning of the Windows 10 Enterprise product.
- All McAfee MVISION licenses and McAfee Complete Data Protection licenses are purchased with one (1)-year software agreements from the date of purchase (unless noted otherwise). Once the software agreements have expired, the County will be responsible for funding any software renewals.
- The following Performance Requirements set forth in Schedule 7 (Performance Requirements) to Exhibit X (CalSAWS M&O Extension) of the Base Agreement will apply to the kiosks purchased under this County Purchase:
  - Performance Requirement #4 - Monthly Helpdesk Diagnosis Time
  - Performance Requirement #17 - Security Management Requirement
  - Performance Requirement #18 - Security Incident Reporting
  - Performance Requirement #19 - Security Incident Negligence

Performance Requirements other than those listed above will not apply to the kiosks purchased under this County Purchase.



**II. Schedule:**

The charges associated with this County Purchase will be incurred during SFYs 2023/24 and 2024/25.

**III. Total Charges:**

The following table outlines the Total Charges for this County Purchase.

<b>Total County Purchase Charges</b>	<b>SFY 2023/24</b>	<b>SFY 2024/25</b>	<b>Total Charges (Revision 1)</b>	<b>Total Charges (Original Approved)</b>	<b>Variance (Revision 1 to Original Approved)</b>
<b>Administrative Charges</b>	<b>\$14,794.00</b>	<b>\$0.00</b>	<b>\$14,794.00</b>	<b>\$14,794.00</b>	<b>\$0.00</b>
<b>R&amp;A Change Budget Services</b>	<b>\$11,484.00</b>	<b>\$37,932.00</b>	<b>\$49,416.00</b>	<b>\$49,416.00</b>	<b>\$0.00</b>
<b>Hardware and Software Charges</b>	<b>\$477,257.34</b>	<b>\$0.00</b>	<b>\$477,257.34</b>	<b>\$477,257.34</b>	<b>\$0.00</b>
Hardware Charges	\$454,814.09	\$0.00	\$454,814.09	\$454,814.09	\$0.00
Hardware Maintenance and Support Charges	\$11,197.62	\$0.00	\$11,197.62	\$11,197.62	\$0.00
Software Charges	\$11,245.63	\$0.00	\$11,245.63	\$11,245.63	\$0.00
Software Maintenance and Support Charges	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
<b>Production Operations Charges</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$215,488.00</b>	<b>-\$215,488.00</b>
One Time Charges	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Recurring Charges - Production Operations	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Recurring Charges - Technical Infrastructure Services	\$0.00	\$0.00	\$0.00	\$215,488.00	-\$215,488.00
<b>Total Charges</b>	<b>\$503,535.34</b>	<b>\$37,932.00</b>	<b>\$541,467.34</b>	<b>\$756,955.34</b>	<b>-\$215,488.00</b>

**IV. References:**

This purchase will be tracked via ServiceNow Request RITM0032955.


**V. Attachment 1 to the County Purchase FR-01-2023 – Pricing Schedules – Revision 1**


**COUNTY PURCHASE APPROVAL**

**Subject:** County Purchase - FR-01-2023 - Revision 1

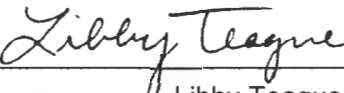
The subject document is accepted as allowing Accenture LLP to proceed with the subject County Purchase.

**Fresno County**

By:   
Printed Name: Nathan Magsig  
Title: Chairman of the Board of Supervisors  
Date: \_\_\_\_\_

ATTEST:  
BERNICE E. SEIDEL  
Clerk of the Board of Supervisors  
County of Fresno, State of California  
By:  Deputy

**Approved As to Form**  
Fresno County Counsel

By:   
Printed Name: Libby Teague  
Title: Senior Deputy County Counsel  
Date: 11/1/24

Notice Address:  
205 W. Pontiac Way  
Building 2  
Clovis, CA 93612

FOR ACCOUNTING USE ONLY:  
Fund/Subclass: 0001/10000  
Org: 56107011  
Accounts: 7295/8300

**CalSAWS Consortium**

**Accenture LLP**

By: \_\_\_\_\_  
Printed Name: \_\_\_\_\_  
Title: \_\_\_\_\_  
Date: \_\_\_\_\_

By: \_\_\_\_\_  
Printed Name: \_\_\_\_\_  
Title: \_\_\_\_\_  
Date: \_\_\_\_\_

Notice Address:  
CalSAWS Consortium  
620 Roseville Parkway  
Roseville, CA 95747

## 1. Charges Summary

Total County Purchase Charges	SFY 2023/24	SFY 2024/25	Total Charges (Revision 1)	Total Charges (Original Approved)	Variance (Revision 1 to Original Approved)
<b>Administrative Charges</b>	\$14,794.00	\$0.00	\$14,794.00	\$14,794.00	\$0.00
<b>R&amp;A Change Budget Services</b>	\$11,484.00	\$37,932.00	\$49,416.00	\$49,416.00	\$0.00
<b>Hardware and Software Charges</b>	\$477,257.34	\$0.00	\$477,257.34	\$477,257.34	\$0.00
Hardware Charges	\$454,814.09	\$0.00	\$454,814.09	\$454,814.09	\$0.00
Hardware Maintenance and Support Charges	\$11,197.62	\$0.00	\$11,197.62	\$11,197.62	\$0.00
Software Charges	\$11,245.63	\$0.00	\$11,245.63	\$11,245.63	\$0.00
Software Maintenance and Support Charges	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
<b>Production Operations Charges</b>	\$0.00	\$0.00	\$0.00	\$215,488.00	-\$215,488.00
One Time Charges	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Recurring Charges - Production Operations	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Recurring Charges - Technical Infrastructure Services	\$0.00	\$0.00	\$0.00	\$215,488.00	-\$215,488.00
<b>Total Charges</b>	<b>\$503,535.34</b>	<b>\$37,932.00</b>	<b>\$541,467.34</b>	<b>\$756,955.34</b>	<b>-\$215,488.00</b>

\* The County will reimburse the CalSAWS Project for all one time and recurring charges for this County Purchase.

\*\*Estimated charges for hardware, hardware support, and software are valid through June 30, 2023, after which a new County Purchase will be required.

Total County Purchase Charges Original Approved	SFY 2022/23	SFY 2023/24	SFY 2024/25	Total Charges
<b>Administrative Charges</b>	\$0.00	\$14,794.00	\$0.00	\$14,794.00
<b>R&amp;A Change Budget Services</b>	\$0.00	\$49,416.00	\$0.00	\$49,416.00
<b>Hardware and Software Charges</b>	\$0.00	\$477,257.34	\$0.00	\$477,257.34
Hardware Charges	\$0.00	\$454,814.09	\$0.00	\$454,814.09
Hardware Maintenance and Support Charges	\$0.00	\$11,197.62	\$0.00	\$11,197.62
Software Charges	\$0.00	\$11,245.63	\$0.00	\$11,245.63
Software Maintenance and Support Charges	\$0.00	\$0.00	\$0.00	\$0.00
<b>Production Operations Charges</b>	\$0.00	\$138,528.00	\$76,960.00	\$215,488.00
One Time Charges	\$0.00	\$0.00	\$0.00	\$0.00
Recurring Charges - Production Operations	\$0.00	\$0.00	\$0.00	\$0.00
Recurring Charges - Technical Infrastructure Services	\$0.00	\$138,528.00	\$76,960.00	\$215,488.00
<b>Total Charges</b>	<b>\$0.00</b>	<b>\$679,995.34</b>	<b>\$76,960.00</b>	<b>\$756,955.34</b>

2. Admin and Services

Administrative Charges					
Task Name	Quantity	Rate	SFY 23/24	SFY 24/25	Total Charges
<b>Administrative Charges</b>					
Equipment asset-tagging and transportation (per kiosk)	26	\$569.00	\$14,794.00	\$0.00	<b>\$14,794.00</b>
Insert tasks above here. Do not modify this line.					
<b>Total</b>			<b>\$14,794.00</b>	<b>\$0.00</b>	<b>\$14,794.00</b>

R&A Change Budget Services								
Task Name	Quantity	Hourly Rate	SFY 23/24	SFY 24/25	Total Hours	SFY 23/24 Charges	SFY 24/25 Charges	Total Charges
<b>R&amp;A Change Budget Services</b>								
Up to two (2) hours per kiosk for configuration	26	\$174.00	46	6	<b>52</b>	\$8,004.00	\$1,044.00	<b>\$9,048.00</b>
Up to sixteen (16) hours of site evaluation and kiosk Flow Design Support prior to deployment of the kiosk based on assistances for the creation of one (1) process flow (per site)	7	\$174.00	20	92	<b>112</b>	\$3,480.00	\$16,008.00	<b>\$19,488.00</b>
Up to forty (40) hours of onsite support and training at go-live (per site for Clovis Building 1 site)	1	\$174.00	0	40	<b>40</b>	\$0.00	\$6,960.00	<b>\$6,960.00</b>
Up to eight (8) hours of onsite support and training at go-live (per site for Sunnyside and West Fresno Resource Center sites)	2	\$174.00	0	16	<b>16</b>	\$0.00	\$2,784.00	<b>\$2,784.00</b>
Up to sixteen (16) hours of onsite support and training at go-live (per site for Reedley, Coalinga, Selma, and Kerman sites)	4	\$174.00	0	64	<b>64</b>	\$0.00	\$11,136.00	<b>\$11,136.00</b>
Insert tasks above here. Do not modify this line.								
<b>Total</b>			<b>66</b>	<b>218</b>	<b>284</b>	<b>\$11,484.00</b>	<b>\$37,932.00</b>	<b>\$49,416.00</b>

R&A Change Budget Services Original Approved				
Task Name	Quantity	Total Hours	Hourly Rate	Total Charges SFY 23/24
<b>R&amp;A Change Budget Services</b>				
Up to two (2) hours per kiosk for configuration	26	52	\$174.00	<b>\$9,048.00</b>
Up to sixteen (16) hours of site evaluation and kiosk Flow Design Support prior to deployment of the kiosk based on assistances for the creation of one (1) process flow (per site)	7	112	\$174.00	<b>\$19,488.00</b>
Up to forty (40) hours of onsite support and training at go-live (per site for Clovis Building 1 site)	1	40	\$174.00	<b>\$6,960.00</b>
Up to eight (8) hours of onsite support and training at go-live (per site for Sunnyside and West Fresno Resource Center sites)	2	16	\$174.00	<b>\$2,784.00</b>
Up to sixteen (16) hours of onsite support and training at go-live (per site for Reedley, Coalinga, Selma, and Kerman sites)	4	64	\$174.00	<b>\$11,136.00</b>
Insert tasks above here. Do not modify this line.				
<b>Total</b>				<b>\$49,416.00</b>

## 3. HW and SW

Line	Item Description	Purpose	Quantity	Unit Charge	Hardware	Software	Hardware Support	Software Support	Estimated Tax	Estimated Shipping/ Handling	Total
<b>Hardware and Software Purchases - Kiosk HW</b>											
1	HP Kiosk, includes the following: 1 x MicroTouch 22-inch Touch-Projected Capacitive Touchscreen Monitor with external privacy filter installed (includes 5-year Manufacturer's Warranty) 1 x Boca Lemur-Z 80MM1 Kiosk Printer (includes 3-years of Hardware Support) 1 x MagTek Magnetic Stripe Reader, reads DL and CC (includes 2-year Manufacturer's Warranty) 1 x Code Reader 1000 Barcode Reader (includes 4 years of Hardware Support) (Part #2902-CCC)	Self-Service Kiosk	26	\$12,126.65	\$315,292.79				\$27,588.12	\$9,458.78	<b>\$352,339.70</b>
2	California State Recycling Fee (per Monitor)	Self-Service Kiosk	26	\$5.50	\$143.00				\$0.00	\$0.00	<b>\$143.00</b>
3	HP EliteDesk 800 G9 Desktop Mini PC with Intel Core i5-12500T 2.00G 18MB 6 cores 35W, 16GB (2x8GB) DDR5 4800 SODIMM Memory, 256GB PCIe-4x4 2280 NVMe TLC Solid State Drive, Windows 11 Professional 64-Bit Downgrade to Windows 10 Professional 64-Bit Operating System (includes 3-year Manufacturer's Warranty)	Self-Service Kiosk	26	\$1,109.71	\$28,852.35				\$2,524.58	\$865.57	<b>\$32,242.50</b>
4	Fujitsu FI-8170 Scanner (Type 1 Scanner), includes 1 year of Hardware Support	Self-Service Kiosk	26	\$1,111.00	\$28,886.00				\$2,022.02	\$866.58	<b>\$31,774.60</b>
5	Print Media (80mm x 645 ft., 8 rolls per case) (Part #10007008)	Kiosk Paper Rolls	26	\$175.65	\$4,566.97				\$399.61	\$137.01	<b>\$5,103.59</b>
6	MicroTouch 22-inch Touch-Projected Capacitive Touchscreen Monitor with external privacy filter installed (includes 5-year Manufacturer's Warranty) (Break/Fix)	Break/Fix Support (for Self-Serve Kiosk)	4	\$2,309.33	\$9,237.31				\$808.26	\$277.12	<b>\$10,322.69</b>
7	California State Recycling Fee (per Monitor) (Break/Fix)	Break/Fix Support (for Self-Serve Kiosk)	4	\$5.50	\$22.00				\$0.00	\$0.00	<b>\$22.00</b>
8	Boca Lemur-Z 80MM1 Kiosk Printer (Part #SPRT-07006-LEMURZ) (Break/Fix)	Break/Fix Support (for Self-Serve Kiosk)	4	\$1,833.34	\$7,333.35				\$641.67	\$220.00	<b>\$8,195.02</b>
9	MagTek Magnetic Stripe/Card Reader, reads DL and CC (includes 2-year Manufacturer's Warranty) (Break/Fix)	Break/Fix Support (for Self-Serve Kiosk)	4	\$199.63	\$798.53				\$69.87	\$23.96	<b>\$892.36</b>
10	Code Reader 1000 Barcode Reader (Break/Fix)	Break/Fix Support (for Self-Serve Kiosk)	4	\$861.76	\$3,447.05				\$301.62	\$103.41	<b>\$3,852.08</b>
11	HP EliteDesk 800 G9 Desktop Mini PC with Intel Core i5-12500T 2.00G 18MB 6 cores 35W, 16GB (2x8GB) DDR5 4800 SODIMM Memory, 256GB PCIe-4x4 2280 NVMe TLC Solid State Drive, Windows 11 Professional 64-Bit Downgrade to Windows 10 Professional 64-Bit Operating System (includes 3-year Manufacturer's Warranty) (Break/Fix)	Break/Fix Support (for Self-Serve Kiosk)	4	\$1,109.71	\$4,438.82				\$388.40	\$133.16	<b>\$4,960.39</b>
12	Fujitsu FI-8170 Scanner (Type 1 Scanner), includes 1 year of Hardware Support (Break/Fix)	Break/Fix Support (for Self-Serve Kiosk)	4	\$1,111.00	\$4,444.00				\$388.85	\$133.32	<b>\$4,966.17</b>

## 3. HW and SW

Line	Item Description	Purpose	Quantity	Unit Charge	Hardware	Software	Hardware Support	Software Support	Estimated Tax	Estimated Shipping/ Handling	Total
<b>Hardware and Software Purchases - Kiosk SW</b>											
13	Windows 10 Enterprise Upgrade License with Software Assurance (Part # AAA-12379)	Operating System (for Self-Serve Kiosk)	26	\$384.93		\$10,008.09			\$0.00	\$0.00	<b>\$10,008.09</b>
14	McAfee MVISION License, 1-Year Subscription License (Part # MV1ECE-AA-FI)	Anivirus Software (for Self-Service Kiosk)	26	\$19.75		\$513.45			\$0.00	\$0.00	<b>\$513.45</b>
15	McAfee Complete Data Protection License, 1-Year Subscription License (Part # CDBCDE-AA-JI)	Hard Disk Encryption License (for Self-Service Kiosk)	26	\$27.85		\$724.08			\$0.00	\$0.00	<b>\$724.08</b>
<b>Hardware and Software Support</b>											
16	Fujitsu FI-8170 Scanner (Type 1 Scanner) - Additional 3 years of Hardware Support	Support (for Self-Serve Kiosk)	26	\$189.20			\$4,919.20		\$344.34	\$0.00	<b>\$5,263.54</b>
17	Boca Lemur-Z 80MM1 Kiosk Printer - 3 Years of Hardware Support (Break/Fix)	Break/Fix Support (for Self-Serve Kiosk)	4	\$1,147.91			\$4,591.65		\$0.00	\$0.00	<b>\$4,591.65</b>
18	Code Reader 1000 Barcode Reader - 4 Years of Hardware Support (Break/Fix)	Break/Fix Support (for Self-Serve Kiosk)	4	\$146.40			\$585.62		\$0.00	\$0.00	<b>\$585.62</b>
19	Fujitsu FI-8170 Scanner (Type 1 Scanner) - Additional 3 years of Hardware Support (Break/Fix)	Break/Fix Support (for Self-Serve Kiosk)	4	\$189.20			\$756.80		\$0.00	\$0.00	<b>\$756.80</b>
					<b>\$407,462.18</b>	<b>\$11,245.63</b>	<b>\$10,853.27</b>	<b>\$0.00</b>	<b>\$35,477.34</b>	<b>\$12,218.92</b>	<b>\$477,257.34</b>

Totals by State Fiscal Year ("SFY")								
Line	Item Description	Purpose	Quantity	Unit Charge	SFY 2022/23	SFY 2023/24	SFY 2024/25	Total
<b>Hardware and Software Purchases - Kiosk HW</b>								
1	HP Kiosk, includes the following: 1 x MicroTouch 22-inch Touch-Projected Capacitive Touchscreen Monitor with external privacy filter installed (includes 5-year Manufacturer's Warranty) 1 x Boca Lemur-Z 80MM1 Kiosk Printer (includes 3-years of Hardware Support) 1 x MagTek Magnetic Stripe Reader, reads DL and CC (includes 2-year Manufacturer's Warranty) 1 x Code Reader 1000 Barcode Reader (includes 4 years of Hardware Support) (Part #2902-CCC)	Self-Service Kiosk	26	\$12,126.65		\$352,339.70		<b>\$352,339.70</b>
2	California State Recycling Fee (per Monitor)	Self-Service Kiosk	26	\$5.50		\$143.00		<b>\$143.00</b>
3	HP EliteDesk 800 G9 Desktop Mini PC with Intel Core i5-12500T 2.00G 18MB 6 cores 35W, 16GB (2x8GB) DDR5 4800 SODIMM Memory, 256GB PCIe-4x4 2280 NVMe TLC Solid State Drive, Windows 11 Professional 64-Bit Downgrade to Windows 10 Professional 64-Bit Operating System (includes 3-year Manufacturer's Warranty)	Self-Service Kiosk	26	\$1,109.71		\$32,242.50		<b>\$32,242.50</b>
4	Fujitsu FI-8170 Scanner (Type 1 Scanner), includes 1 year of Hardware Support	Self-Service Kiosk	26	\$1,111.00		\$31,774.60		<b>\$31,774.60</b>
5	Print Media (80mm x 645 ft., 8 rolls per case) (Part #10007008)	Kiosk Paper Rolls	26	\$175.65		\$5,103.59		<b>\$5,103.59</b>
6	MicroTouch 22-inch Touch-Projected Capacitive Touchscreen Monitor with external privacy filter installed (includes 5-year Manufacturer's Warranty) (Break/Fix)	Break/Fix Support (for Self-Serve Kiosk)	4	\$2,309.33		\$10,322.69		<b>\$10,322.69</b>
7	California State Recycling Fee (per Monitor) (Break/Fix)	Break/Fix Support (for Self-Serve Kiosk)	4	\$5.50		\$22.00		<b>\$22.00</b>
8	Boca Lemur-Z 80MM1 Kiosk Printer (Part #SPRT-07006-LEMURZ) (Break/Fix)	Break/Fix Support (for Self-Serve Kiosk)	4	\$1,833.34		\$8,195.02		<b>\$8,195.02</b>
9	MagTek Magnetic Stripe/Card Reader, reads DL and CC (includes 2-year Manufacturer's Warranty) (Break/Fix)	Break/Fix Support (for Self-Serve Kiosk)	4	\$199.63		\$892.36		<b>\$892.36</b>
10	Code Reader 1000 Barcode Reader (Break/Fix)	Break/Fix Support (for Self-Serve Kiosk)	4	\$861.76		\$3,852.08		<b>\$3,852.08</b>
11	HP EliteDesk 800 G9 Desktop Mini PC with Intel Core i5-12500T 2.00G 18MB 6 cores 35W, 16GB (2x8GB) DDR5 4800 SODIMM Memory, 256GB PCIe-4x4 2280 NVMe TLC Solid State Drive, Windows 11 Professional 64-Bit Downgrade to Windows 10 Professional 64-Bit Operating System (includes 3-year Manufacturer's Warranty) (Break/Fix)	Break/Fix Support (for Self-Serve Kiosk)	4	\$1,109.71		\$4,960.39		<b>\$4,960.39</b>
12	Fujitsu FI-8170 Scanner (Type 1 Scanner), includes 1 year of Hardware Support (Break/Fix)	Break/Fix Support (for Self-Serve Kiosk)	4	\$1,111.00		\$4,966.17		<b>\$4,966.17</b>

Totals by State Fiscal Year ("SFY")								
Line	Item Description	Purpose	Quantity	Unit Charge	SFY 2022/23	SFY 2023/24	SFY 2024/25	Total
<b>Hardware and Software Purchases - Kiosk SW</b>								
13	Windows 10 Enterprise Upgrade License with Software Assurance (Part # AAA-12379)	Operating System (for Self-Serve Kiosk)	26	\$384.93		\$10,008.09		\$10,008.09
14	McAfee MVISION License, 1-Year Subscription License (Part # MV1ECE-AA-FI)	Anivirus Software (for Self-Service Kiosk)	26	\$19.75		\$513.45		\$513.45
15	McAfee Complete Data Protection License, 1-Year Subscription License (Part # CDBCDE-AA-JI)	Hard Disk Encryption License (for Self-Service Kiosk)	26	\$27.85		\$724.08		\$724.08
<b>Hardware and Software Support</b>								
16	Fujitsu FI-8170 Scanner (Type 1 Scanner) - Additional 3 years of Hardware Support	Support (for Self-Serve Kiosk)	26	\$189.20		\$5,263.54		\$5,263.54
17	Boca Lemur-Z 80MM1 Kiosk Printer - 3 Years of Hardware Support (Break/Fix)	Break/Fix Support (for Self-Serve Kiosk)	4	\$1,147.91		\$4,591.65		\$4,591.65
18	Code Reader 1000 Barcode Reader - 4 Years of Hardware Support (Break/Fix)	Break/Fix Support (for Self-Serve Kiosk)	4	\$146.40		\$585.62		\$585.62
19	Fujitsu FI-8170 Scanner (Type 1 Scanner) - Additional 3 years of Hardware Support (Break/Fix)	Break/Fix Support (for Self-Serve Kiosk)	4	\$189.20		\$756.80		\$756.80
					\$0.00	\$477,257.34	\$0.00	\$477,257.34

	SFY 2022/23	SFY 2023/24	SFY 2024/25	Total Charges
<b>Hardware Total</b>	\$0.00	\$454,814.09	\$0.00	\$454,814.09
<b>Hardware Support Total</b>	\$0.00	\$11,197.62	\$0.00	\$11,197.62
<b>Software Total</b>	\$0.00	\$11,245.63	\$0.00	\$11,245.63
<b>Software Support Total</b>	\$0.00	\$0.00	\$0.00	\$0.00
<b>Estimated Total</b>	\$0.00	\$477,257.34	\$0.00	\$477,257.34

\* The County will reimburse the CalSAWS Project for all charges. The charges associated with this County Purchase should not impact the CalSAWS Project Budget.

\*\*Estimated charges for hardware, hardware support, and software are valid through June 1, 2023, after which a new County Purchase will be required.



4. Production Operations

Production Operations Charges						
Category	Quantity	Unit Charge	Monthly Charge	SFY 23/24	SFY 24/25	Total Charges
				-	-	
				0	0	
<b>Productions Operations - One-Time Charges</b>				\$0	\$0	\$0
None	0	\$0.00	\$0.00	\$0	\$0	\$0
<b>Productions Operations - Recurring Charges</b>				\$0	\$0	\$0
None	0	\$0.00	\$0.00	\$0	\$0	\$0
<b>TOTAL</b>				\$0	\$0	\$0

Technical Infrastructure Services							
Category	Hours per Month	Equipment Quantity	Unit Charge	Monthly Charge	SFY 23/24	SFY 24/25	Total Charges
					-	-	
					0	0	
<b>Technical Infrastructure Services Charges - Recurring Charges</b>					\$0.00	\$0.00	\$0.00
Enhanced Central Support - based on an estimate of four (4) hours of support per month per kiosk	4	26	\$148.00	\$15,392.00	\$0.00	\$0.00	\$0.00*

\*Technical Infrastructure Services charges for enhanced central support for the Managed kiosks are not included in this County Purchase. It is assumed that these charges will be funded by the Consortium through January 31, 2025.

Technical Infrastructure Services Original Approved								
Category	Hours per Month	Equipment Quantity	Unit Charge	Monthly Charge	SFY 22/23	SFY 23/24 (9/2023 - 5/2024)	SFY 24/25 (6/2024 - 10/2024)	Total Charges
					-			
					0	9	5	
<b>Technical Infrastructure Services Charges - Recurring Charges</b>					\$0	\$138,528	\$76,960	\$215,488
Enhanced Central Support - based on an estimate of four (4) hours of support per month per kiosk	4	26	\$148.00	\$15,392	\$0	\$138,528	\$76,960	\$215,488.00

5. Project Schedule

	Plan	Design/Build	Break for County Process/Readiness				Post-Implementation Support	
Week	1	2	3	4	5	6	7	8
Process Analyst (Kiosk Configuration)		0.05						
Process Analyst (Kiosk Flow Support)		0.4						
Programmer (Device Support) - District Offices							1.0	
Programmer (Device Support) - District Offices							0.2	
Programmer (Device Support) - District Offices							0.4	

Task Description	FTE*Weeks	Total Hours	Hourly Rate	Extended Price	Quantity	Total Charges
Process Analyst (Kiosk Configuration)	0.05	2	\$174.00	\$348.00	26	\$9,048.00
Process Analyst (Kiosk Flow Support)	0.4	16	\$174.00	\$2,784.00	7	\$19,488.00
Programmer (Device Support) - District Offices	1.0	40	\$174.00	\$6,960.00	1	\$6,960.00
Programmer (Device Support) - District Offices	0.2	8	\$174.00	\$1,392.00	2	\$2,784.00
Programmer (Device Support) - District Offices	0.4	16	\$174.00	\$2,784.00	4	\$11,136.00
<b>TOTAL</b>						<b>\$49,416.00</b>

**6. Site List**

Site Name	Site Address	Quantity of Managed Kiosks	Total Kiosks
Clovis Building 1	3500 Never Forget Lane, Clovis, CA 93612	16	16
Sunnyside	5693 E. Kings Canyon, Fresno, CA 93727	1	1
West Fresno Resource Center	142 E. California, Fresno, CA 93706	1	1
Reedley	1195 E. Manning Avenue, Reedley, CA 93654	2	2
Coalinga	311 Coalinga Plaza, Coalinga, CA 93210	2	2
Selma	3830 N. McCall Avenue, Selma, CA 93662	2	2
Kerman	15180 W. Whitesbridge, Kerman, CA 93630	2	2
		<b>26</b>	<b>26</b>