

CalSAWS

California Statewide Automated Welfare System



Infrastructure County Purchase

FR-01-2026 GWT – Fresno – 26 Printer Extended Warranties

April 07, 2026

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
01/07/2026	0.1	Create Document	Mary Ricketts
01/16/2026	0.2	Drafted and Sent to Internal Review	Mary Ricketts
01/27/2026	0.3	Sent to CPMO for Review	Mary Ricketts
02/25/2026	0.4	Addressed CPMO Comments	Mary Ricketts
02/25/2026	1.0	Sent to County for Review	Mary Ricketts
03/18/2026	1.1	Addressed County Comments <ul style="list-style-type: none"> Assumption 7 updated to remove additional county sites Received quote extension, updated due date to May 31, 2026 Updated serial numbers and expiration dates after validation by NTT. Business Admin Charges moved to SFY 26/27 Services start date of June 01, 2026 added 	Mary Ricketts
03/19/2026	1.2	Sent to CPMO for Review	Mary Ricketts
03/19/2026	1.3	Addressed CPMO Comments	Mary Ricketts
03/20/2026	2.0	Sent to County for Review	Mary Ricketts
03/23/2026	2.1	Addressed County Comments <ul style="list-style-type: none"> Assumption 7 – updated printer locations per the county's list. Updated Pricing Schedule HW/SW charges to reflect charges in SFY 2026/27. Assumption 8 added addressing warranty lapse in coverage. Scope updated to remove warranty end date column. Updated Total Estimated Charges image. 	Mary Ricketts
03/23/2026	2.2	Sent to CPMO for Review	Mary Ricketts
04/07/2026	2.3	Addressed CPMO Comments	Mary Ricketts
04/07/2026	3.0	Sent to County for Review	Mary Ricketts

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1 OVERVIEW

Pursuant to Section 8.7 of the CalSAWS Infrastructure Agreement between the CalSAWS Consortium and Gainwell Technologies LLC (Gainwell) effective October 01, 2024, Consortium shall also have the right to order and purchase Work that is in connection with the CalSAWS System and which will be used by Consortium Members, by executing and delivering an order form that is agreed to in writing by Contractor and Consortium and executed by the applicable Consortium Member. In the event of a conflict or inconsistency between the terms and conditions of an order and this Agreement, the terms and conditions of this Agreement shall control to the extent of the conflict or inconsistency.

Fresno County has identified a business need to extend the warranties for 26 Boca LemurZ Kiosk Printers currently set to expire as described in the table in Section 2. This request requires infrastructure support as further described in this County Purchase Order (CPO).

2 SCOPE OF WORK

The scope of this County Purchase includes the following:

Hardware Support Charges:

- Extension of the warranties of Fresno County's (26) Boca LemurZ Kiosk Printers listed below through 2028, for a total of two (2) year(s) each.

FRESNO PRINTER SERIAL NUMBERS	EXPIRATION
512614, 512617	03/31/2026
516624	05/31/2026
519483, 519499, 519487, 519505, 519488, 519500, 519494, 519496, 519491, 519484, 519485, 519508, 519480, 519510, 519486, 519497, 519475, 519503, 519489, 519493, 519490, 519504, 519507	08/31/2026

Business Administrative Charges:

- (2.5) hours of business analyst hours for administrative review and tracking of warranty delivery.

3 ASSUMPTIONS

ASSUMPTION NO.	AREA	DESCRIPTION
1	Financial	The charges in Section 4 below, "Total Estimated Charges," are estimates and are subject to change. The estimates include taxes if appropriate.
2	Financial	The Total Charges below reflect the scope of work outlined within this County Purchase. Any changes in scope must be mutually agreed upon by the parties involved and may result in additional charges. The additional charges will be executed as a revision/amendment to this County Purchase.
3	Financial	Invoicing will occur through the Consortium through standard procedures as time and materials not to exceed the total cost of this county purchase.
4	Financial	The addition of future warranty years would result in additional charges. These additional charges would be provided to the County in a separate County Purchase.
5	General	This County Purchase does not include services for Gainwell to assist with business process transformation efforts.
6	General	M&E Services are not part of this County Purchase.
7	General	Printers are installed at the following locations: <ul style="list-style-type: none"> • 3500 Never Forget Lane, Clovis, CA 93612 (x15) • 5693 E. Kings Canyon, Fresno, CA 93727 • 1195 E. Manning Avenue, Reedley, CA 93654 (x2) • 142 E. California, Fresno, CA 93706 (x2) • 15180 W. Whitesbridge, Kerman, CA 93630 (x2) • 311 Coalinga Plaza, Coalinga, CA 93210 (x2) • 3830 N. McCall Avenue, Selma, CA 93662 (x2)
8	Warranty Coverage	The Boca printer warranty lapse period may not be covered by the manufacturer.

3.1 County Purchase Prerequisites

To begin this project, the county must approve this County Purchase and provide the corresponding approved Advance Planning Document (APD) from the Office of Technology and Solutions Integration (OTSI) that supports this purchase to proceed with this County Purchase or alternative form of authorized spending from the Office of Technology and Solutions Integration (OTSI) that supports this purchase by May 31, 2026. Otherwise, the estimates provided in this County Purchase may not be valid, can

CalSAWS Infrastructure | FR-01-2026 GWT – Fresno – 26 Printer Extended Warranties potentially impact dependent timelines, and a new County Purchase will be required. This CPO will be invoiced effective June 01, 2026, provided the following are completed:

- County approves this County Purchase
- Provide approved APD or alternative from OTSI
- Consortium approves this County Purchase

4 TOTAL ESTIMATED CHARGES

Total estimated charges are shown below. These are estimates based on information available as of the date of submission of this County Purchase document.

Total Hardware/Software/Effort Costs	SFY 25/26	SFY 26/27	Total Charges
Administrative Charges	\$0.00	\$0.00	\$0.00
One-Time Charge - Support Services	\$0.00	\$278.68	\$278.68
Recurring Charges - Support Services	\$0.00	\$0.00	\$0.00
Hardware and Software Charges	\$0.00	\$9,171.76	\$9,171.76
Hardware Charges	\$0.00	\$0.00	\$0.00
Hardware Maintenance and Support Charges	\$0.00	\$9,171.76	\$9,171.76
Software Charges	\$0.00	\$0.00	\$0.00
Software Maintenance and Support Charges	\$0.00	\$0.00	\$0.00
Production Operations Charges	\$0.00	\$0.00	\$0.00
One Time Charges	\$0.00	\$0.00	\$0.00
Recurring Charges	\$0.00	\$0.00	\$0.00
Effort Costs	\$0.00	\$0.00	\$0.00
Effort Costs	\$0.00	\$0.00	\$0.00
Total Charges	\$0.00	\$9,450.44	\$9,450.44

5 COUNTY PURCHASE APPROVAL

Subject: County Purchase – FR-01-2026 GWT

The subject document is accepted as allowing Gainwell Technologies to proceed with the subject County Purchase.

County of Fresno

By: _____

Printed Name: Garry Bredefeld

Title: Chairman of the Board of Supervisors of the County of Fresno

Date: _____

County of Fresno County Counsel

Approved as to Form

By: 

Printed Name: Heather Kruthers

Title: Chief Deputy County Counsel

Date: 4/20/26

Notice Address:

Department of Social Services
County of Fresno
205 W. Pontiac Way
Clovis, CA 93612

For Accounting Use Only:

Fund/Subclass: 0001/10000
Org: 56108550
Account: 7295

Gainwell Technologies

By: _____

Printed Name: _____

Title: _____

Date: _____

Notice Address:

Gainwell Technologies
11971 Foundations Place, 3rd floor
Gold River, CA 95670

CalSAWS Consortium

By: _____

Printed Name: _____

Title: _____

Date: _____

Notice Address:

CalSAWS Consortium
11971 Foundations Place, 3rd floor
Gold River, CA 95670

1 – Charges Summary

Total Hardware/Software/Effort Costs	SFY 25/26	SFY 26/27	Total Charges
Administrative Charges	\$0.00	\$0.00	\$0.00
One-Time Charge - Support Services	\$0.00	\$278.68	\$278.68
Recurring Charges - Support Services	\$0.00	\$0.00	\$0.00
Hardware and Software Charges	\$0.00	\$9,171.76	\$9,171.76
Hardware Charges	\$0.00	\$0.00	\$0.00
Hardware Maintenance and Support Charges	\$0.00	\$9,171.76	\$9,171.76
Software Charges	\$0.00	\$0.00	\$0.00
Software Maintenance and Support Charges	\$0.00	\$0.00	\$0.00
Production Operations Charges	\$0.00	\$0.00	\$0.00
One Time Charges	\$0.00	\$0.00	\$0.00
Recurring Charges	\$0.00	\$0.00	\$0.00
Effort Costs	\$0.00	\$0.00	\$0.00
Effort Costs	\$0.00	\$0.00	\$0.00
Total Charges	\$0.00	\$9,450.44	\$9,450.44

3 – Staff Loading

**Schedule 8
County Purchase Staff Loading**

ID	Key Task	Position <From Tab 13>	Hourly Rate <From Tab 13>	Offshore (Y/N) <From Tab 13>	Service Month			Total Infrastructure Average Annual Hours 2000	Total Infrastructure Year 1: Price
					12	13	14		
					Jun-26	Jul-26	Aug-26		
1.0	Project Management								
1.1	Project Management							-	\$ -
								-	\$ -
	Project Management Subtotal							-	\$ -
1.2	Work Plan/Schedule Management							-	\$ -
									\$ -
									\$ -
									\$ -
									\$ -
	Work Plan/Schedule Management Subtotal							-	\$ -
1.3	PMO Support							-	\$ -
									\$ -
									\$ -
									\$ -
									\$ -
	PMO Support Subtotal							-	\$ -
1.4	Procurement							-	\$ -
	Administrative review and tracking of warranty delivery.	Infrastructure Business Analyst	\$ 111.47	N	0.5	1.0	1.0	2.5	\$ 279
								-	\$ -
								-	\$ -
								-	\$ -
	Procurement Subtotal				0.5	1.0	1.0	2.5	\$ 279
	Project Management Subtotal				0.5	1.0	1.0	2.5	\$ 279
	Infrastructure Staff Loading Total				0.5	1.0	1.0	2.5	\$ 278.68

Ave Hourly Rate	\$111.47
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4 – HW & SW Charges

Line	Item Description	Vendor	Licensing Term	Purpose	Quantity	Unit Charges	Hardware	Software	Hardware Support	Software Support	Estimated Tax	Estimated Shipping/ Handling	Total
1	Hardware Maintenance and Support Charges, LemurZ Kiosk Printer (2-year extended warranties)	NTT	2-years	Extended Warranty	26	\$352.76			\$9,171.76		\$ -	\$ -	\$9,171.76
2							\$ -				\$ -	\$ -	\$ -
3									\$ -		\$ -	\$ -	\$ -
4							\$ -				\$ -	\$ -	\$ -
5							\$ -				\$ -	\$ -	\$ -
6								\$ -			\$ -	\$ -	\$ -
Total									\$ -	\$ -	\$ -	\$ -	\$9,171.76

Charges per SFY		
SFY 2025/26	SFY 2026/27	Total
\$0.00	\$9,171.76	\$9,171.76
\$0.00	\$0.00	\$0.00
\$0.00	\$0.00	\$0.00
\$0.00	\$0.00	\$0.00
\$0.00	\$0.00	\$0.00
\$0.00	\$0.00	\$0.00
\$ -	\$9,171.76	\$9,171.76

	SFY 2025/26	SFY 2026/27	Total	Total (Rounded)
Hardware Total	\$0.00	\$0.00	\$0.00	\$0
Hardware Support Total	\$0.00	\$9,171.76	\$9,171.76	\$9,172
Software Total	\$0.00	\$0.00	\$0.00	\$0
Software Support Total	\$0.00	\$0.00	\$0.00	\$0
Estimated Tax Total	\$0.00	\$0.00	\$0.00	\$0
Estimated Shipping/Handling Total	\$0.00	\$0.00	\$0.00	\$0
Estimated Total	\$0.00	\$9,171.76	\$9,171.76	\$9,172 *

* The County will reimburse the CalSAWS Project for all charges. The charges associated with this County Purchase should not impact the CalSAWS Project Budget.