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BEFORE THE BOARD OF SUPERVISORS
COUNTY OF FRESNO
STATE OF CALIFORNIA

RESOLUTION NO. 26-261

**PROCLAIM THE WEEK OF JULY 13-17, 2026, AS ELIGIBILITY)
WORKERS, JOB SPECIALISTS, AND APPEALS SPECIALISTS)
APPRECIATION WEEK IN THE COUNTY OF FRESNO)**

WHEREAS, the County of Fresno Department of Social Services employees Eligibility Workers, Job Specialists, and Appeals Specialists, who together serve nearly half of Fresno County residents by administering a variety of public assistance programs, including Medi-Cal, Welfare-to-Work, CalWORKs, CalFresh, Foster Care, Adoption Assistance, Kin-GAP, Cash Assistance Program for Immigrants, and General Relief; and

WHEREAS, public assistance programs are implemented by Eligibility Workers who review applications and assist individuals and families to determine whether they are eligible for crucial public assistance programs; Job Specialists who empower clients to overcome barriers and achieve self-sufficiency through employment services; and Appeals Specialists who ensure that a fair process is followed for eligible recipients; and

WHEREAS, these social service professionals have persevered through significant workload increases to support the implementation of H.R. 1; completed extensive e-learning and hands-on training to implement streamlined processes; maintained an efficient service model; applied targeted efficiencies that helped reduce the Payment Error Rate for Fresno County compared to the previous year; continued to meet the growing needs of the community; and

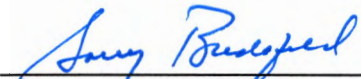
WHEREAS, from May 2025 to April 2026, these social service professionals handled 318,229 phone calls through the Call Center, processed 166,525 initial applications for benefits and achieved an average processing time of 35 days from submission; addressed 97% of expedited service request within three working days; completed 267,841 recertifications for continued benefits, and managed 3,711,035 service tasks associated with providing those benefits; fulfilled request for 34,526 nights of emergency shelter; assisted 913 clients in obtaining and retaining employment including 830 adults in their transition from Welfare-to-Work to self-sufficiency; and assisted in resolving 208 customer service matters; processed 4,136 fair hearing requests, resolving 2,156 at the lowest administrative level possible while ensuring clients received due process for timely and accurate benefits; and

WHEREAS, 838 Eligibility Workers, 193 Job Specialists, and 16 Appeals Specialists currently deliver indispensable services that form the backbone of our community's support system, provide support to Fresno County's most vulnerable populations, empower individuals and families to achieve their goals and build brighter futures, as well as guard against fraud by diligently working to detect and address fraudulent activities within the Department of Social Services, and consistently uphold the highest standards of excellence and integrity to all. They deserve special recognition and profound appreciation for their exceptional contributions in the community.

NOW THEREFORE, BE IT RESOLVED that the Fresno County Board of Supervisors hereby proclaims the week of July 13-17, 2026, as Eligibility Workers, Job Specialists, and Appeals Specialists Appreciation Week in the County of Fresno, and honor the members of these professions for their commitment to the residents of Fresno County.

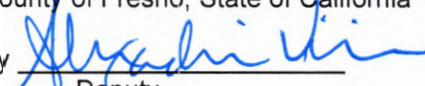
THE FOREGOING, was passed and adopted by the following vote of the Board of Supervisors of the County of Fresno this 14th day of July 2026, to-wit:

AYES: Supervisors Bredefeld, Chavez, Magsig, Mendes, Pacheco
NOES: None
ABSENT: None
ABSTAINED: None



Garry Bredefeld, Chairman of the Board of
Supervisors of the County of Fresno

ATTEST:
BERNICE E. SEIDEL
Clerk of the Board of Supervisors
County of Fresno, State of California

By 

Deputy