

Exhibit A

MASTER SCHEDULE OF FEES, CHARGES, AND RECOVERED COSTS

SECTION 4300 - INFORMATION TECHNOLOGY SERVICES

FEE DESCRIPTION	FEE AMOUNT	FEE SETTING AUTHORITY	YEAR ADOPTED	EFFECTIVE DATE	% OF COST	REFERENCE
4302. Telecommunications Network Connection, recovers the costs associated with managing and operating the County telephone system.	\$23.8581 per telephone per month	Board of Supervisors	2020-21	September 3, 2020	100%	
4303. Telecommunications Integrated Voice Response (IVR) Seat Charges, recovers the costs of maintaining the licenses and equipment for this service.	\$15.0941 per service subscription per month	Board of Supervisors	2020-21	September 3, 2020	100%	
4304. Financial Transaction Rate, recovers the costs associated with operating PeopleSoft Financials.	\$1.8999 per financial transaction per month	Board of Supervisors	2020-21	September 3, 2020	100%	
4305. HR Transaction Rate, recovers costs associated with operating the Human Resources part of PeopleSoft.	\$15.7197 per employee paid per month	Board of Supervisors	2020-21	September 3, 2020	100%	
4308. Application Hosting Rate, recovers the costs associated with the hardware, operating systems, software configuration management, and trouble shooting required for the operations of unique applications.	\$299.9167 per hosted unit per month	Board of Supervisors	2020-21	September 3, 2020	100%	
4309. Geographic Information Systems (GIS) Support Rate, recovers costs associated with the use of the GIS software and the expense of maintaining the licenses.	\$72.7245 per seat per month	Board of Supervisors	2020-21	September 3, 2020	100%	

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FEE DESCRIPTION	FEE AMOUNT	FEE SETTING AUTHORITY	YEAR ADOPTED	EFFECTIVE DATE	% OF COST	REFERENCE
4310. Information Storage and Admin Rate, recovers the costs associated with storing data on high speed electronic media.	\$2.9852 per gigabyte of storage per month	Board of Supervisors	2020-21	September 7, 2020	100%	
4313. Enterprise Base Rate, recovers the costs associated with managing enterprise wide applications such as email and Internet access.	\$34.6280 per Enterprise enabled Logon ID per month	Board of Supervisors	2020-21	September 3, 2020	100%	
4314. IT Labor Rate, recovers the costs associated with direct IT Labor.	\$85.2188 per labor hour	Board of Supervisors	2020-21	September 3, 2020	100%	
4315. Pager Rate, recovers the costs associated with using a pager on the Radio System.	\$7.6723 per pager per month	Board of Supervisors	2020-21	September 3, 2020	100%	
4317. Radio Access, recovers the costs associated with radios accessing the radio network.	\$78.4855 per radio per month	Board of Supervisors	2020-21	September 3, 2020	100%	
4320. SQL Database Rate, recovers the costs associated with SQL database licensing and support.	\$96.4581 per database per month	Board of Supervisors	2020-21	September 3, 2020	100%	
4321. Oracle Database Rate, recovers the costs associated with Oracle database licensing and support.	\$1,939.3017 per database per month	Board of Supervisors	2020-21	September 3, 2020	100%	
4322. Static Storage Rate, recovers the costs associated with archive data storage (low transaction rate).	\$0.4824 per GB per month	Board of Supervisors	2020-21	September 3, 2020	100%	

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FEE DESCRIPTION	FEE AMOUNT	FEE SETTING AUTHORITY	YEAR ADOPTED	EFFECTIVE DATE	% OF COST	REFERENCE
4323. Host on Demand Rate, recovers the costs associated with terminal emulation to Mainframe systems.	\$1.9931 per user per month	Board of Supervisors	2020-21	September 3, 2020	100%	
4326. Graphics Labor Rate, recovers the costs associated with direct Graphics labor.	\$66.1034 per labor hour	Board of Supervisors	2020-21	September 3, 2020	100%	
4327. Messenger Service Rate, recovers the costs associated with Stop Mail delivery.	\$281.2664 per Stop per month	Board of Supervisors	2020-21	September 3, 2020	100%	
4328. Black & White Copy Rate, recovers the costs associated with printing services.	\$0.0285 per page	Board of Supervisors	2020-21	September 3, 2020	100%	
4329. Color Copy Rate, recovers the costs associated with color printing services.	\$0.4508 per page	Board of Supervisors	2020-21	September 3, 2020	100%	
4330. Active User Rate, recovers the costs associated with the maintenance and upkeep of each device connected to the network.	\$178.9396 per user per month	Board of Supervisors	2020-21	September 3, 2020	100%	