



Board Agenda Item 43

DATE: April 13, 2021

TO: Board of Supervisors

SUBMITTED BY: Robert W. Bash, Director of Internal Services/Chief Information Officer
David Pomaville, Director, Department of Public Health

SUBJECT: First Amendment to Agreement with Priority Dispatch Corporation

RECOMMENDED ACTION(S):

Approve and authorize the Chairman to execute First Amendment to Agreement No. 19-124 with Priority Dispatch Corporation to modify the compensation limit for products and services, effective upon execution with no change to the term of March 25, 2019, through March 24, 2022, and increasing the maximum by \$122,087 to a total of \$500,000.

Approval of the recommended action will increase the maximum cost of the Priority Dispatch Corporation (Priority) Agreement to address the unanticipated volume of licenses related to the deployment of the new Department of Public Health Emergency Medical Services (EMS) Communications Center. The recommended amendment also eliminates the \$20,000 per year limit for products and services. The increase is funded with EMS-Communication System funds. This item pertains to a location in District 2.

ALTERNATIVE ACTION(S):

Not approving the recommended action would prevent the EMS Division from acquiring the necessary licensing for the dispatch staff at the new Communications Center; however, normal maintenance and support of the existing products/services would be uninterrupted.

FISCAL IMPACT:

There is no Net County Cost associated with the recommended action. The maximum will increase from \$377,913 to \$500,000 to add seven licenses and will be funded with EMS-Communication System funds. These costs were included in the construction budget for the new Communications Center. Sufficient appropriations and estimated revenues are included in the Department's Org 5620 FY 2020-21 Adopted Budget and will be included in future budget requests.

DISCUSSION:

The EMS Division operates the Communications Center that receives 9-1-1 calls for medical and fire emergencies. On March 12, 2019, your Board approved Agreement No. 19-124 with Priority for dispatch interrogation software maintenance and support.

The new Communications Center allows for the expansion of the number of dispatch positions, which will require seven additional software licenses. Priority provides the software that allows dispatchers to interrogate 9-1-1 calls to rapidly determine the medical/fire problem, assign a response priority, and provide pre-arrival medical instructions to the caller.

The agreement with Priority limits the purchase of additional products and services to \$20,000 per fiscal year. Unfortunately, the additional licenses required to bring the new Communications Center online, ranging from \$1,725 to \$3,750 each, will exceed the cost of that annual limit. The recommended amendment eliminates the limit and increases the agreement maximum to \$500,000 to account for the cost of the additional licenses.

With your Board's approval, EMS Division will acquire the necessary licensing for dispatch staff at the new Communications Center.

REFERENCE MATERIAL:

BAI #38, March 12, 2019

ATTACHMENTS INCLUDED AND/OR ON FILE:

On file with Clerk - First Amendment to Agreement No. 19-124 with Priority

CAO ANALYST:

Sonia M. De La Rosa