Sole Source Acquisition Request

1. Fully describe the product(s) and/or service(s) being requested.

   The Department of Social Services is seeking an internet reporting system that will be able to extract data from the Child Welfare Services/Case Management System (CWS/CMS). CWS/CMS is a mandated state-wide computer system that automates the case management, service planning, court reports, and information gathering functions of Child Welfare Services. Social Workers are required to enter all data collected during their interactions with children and families into CWS/CMS. Although CWS/CMS captures the raw data of Child Welfare Services, it does not, however provide detailed reports that can be utilized by management for information that is specific to County of Fresno children/cases. The services provided by an internet reporting system analyze data and convert it into user friendly reports that align with federal and state outcomes. The requested reports will be used at all levels of the Department to communicate/reinforce expectations, prioritize work and identify service needs/efficacy.

2. Identify the selected vendor and contact person; include the address, phone number and e-mail address for each.

   Evident Change
   Attn: Chris Scharenbroch
   717 John Nolen Dr.
   Madison, WI 53713
   Phone: (800) 306-6223; Fax: (608) 831-6446
   Email: csharenbroch@evidentchange.org

3. What is the total cost of the acquisition? If an agreement, state the total cost of the initial term and the amounts for potential renewal terms.

   Total compensation for services is $379,032.00
   Term 1 - July 2025-June 2026: $88,435.00
   Term 2 - July 2026-June 2027: $93,741.00
   Term 3 - July 2027-June 2028: $98,428.00
   Optional Extension - July 2028-June 2029: $98,428.00

4. Identify the unique qualities and/or capabilities of the service(s) and/or product(s) that qualify this as a sole source acquisition.

   SafeMeasures is the prorietary system of Evident Change and access is a requirement by CDSS for counties to utilize for monitoring and tracking of service delivery via management reports. It is the only system with access to CWS/CMS that can provide daily data extracts at the child/family specific case level. This ability provides the Department with real-time, case-specific information on children and families. The data analysis provided by SafeMeasures is otherwise unavailable to the Department.

5. Explain why the unique qualities and/or capabilities described above are essential to your department.

   SafeMeasures is used to ensure service expectations, state mandates and laws are adhered to while confirming that children's service needs are being met. The reporting and data tracking services are used to determine the efficiency of case management and ensure the appropriate interventions are implemented in a timely manner. The information is utilized to identify trends of entry and recidivism for children and families, which allows the Department to be proactive and make strategic decisions regarding staffing and department focus in the approach to CWS.

6. Provide a comprehensive explanation of the research done to verify that there is only a sole vendor that is capable of providing the required service(s) and/or product(s). Include a list of all other vendors contacted with regard to providing the requested product(s) and/or service(s) and indicate their response.

Evident Change is the only vendor that provides real-time case specific reports and is authorized to access the state-wide CWS/CMS database. CDSS requires counties to acces and utilize Safe Measures as a management tool. Per the California Department of Social Service Office of Systems Integration, which is responsible for the implementation of CWS/CMS, there are only three vendors (Evident Change, U.C. Berkeley and Sphere Intstitute) that are allowed access to CWS/CMS information. The U.C. Berkeley Center for Social Services Research provides aggregate reports which are general, not case specific, and is updated quarterly, not daily. The Sphere Institute utilizes CWS/CMS information to provide a safety and risk assessment system which provides limited data without case specific information which is needed by the Department.

tdilldine 3/20/2025 5:08:05 PM	Staff Analyst	[⊠ Sign] Double click!
Requested By:	Title	

I approve this request to sole source for the service(s) and/or product(s) identified herein.

martik 3/20/2025 5:09:54 PM	[⊠ Sign] Double click!
Department Head Signature	

rblackburn 4/1/2025 3:24:21 PM	[⊠ Sign] Double click!
Purchasing Manager Signature	

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