

## **Amendments to Various Agreements for Contract Term Extensions**

### Master Agreement for Telemedicine

On December 14, 2010, your Board approved a Master Agreement (No. A-10-674) for medication support services for severely mentally ill adults, children, and adolescents through the utilization of telemedicine provided by licensed providers. On December 16, 2014, your Board approved an Amendment I to the Master Agreement to extend the term through June 30, 2019. Your Board approved Amendment II on June 7, 2016 and Amendment III on July 11, 2017 to update contract clauses and increase the contract maximum compensation amount.

The recommended Amendment IV to the Master Agreement No. A-10-674 would be a six-month contract term extension from July 1, 2019 to December 31, 2019 with an increase of \$2,683,720 for FY 2019-20 for a new total maximum compensation of \$24,049,148 for the entire contract term. The extension would allow the Department to continue telemedicine services while completing the competitive bidding process. If any different vendor(s) are selected through the competitive bidding process the recommended Amendment IV would allow for transition and implementation.

The medication support services consist of: 1) evaluation of the need for psychotropic medication; 2) evaluation of clinical effectiveness and side effects; and 3) prescription of psychotropic medication. The Department continues to strive to secure providers that can provide medication support services in-person; however, telemedicine has proven to be an efficient and effective method for service delivery.

Telemedicine involves the use of video conferencing between the licensed provider and the patient. During the telemedicine session, a Department nurse is participating in the telemedicine session along with the licensed provider. The patient's information is sent to the telemedicine provider prior to the scheduled session. Telemedicine sessions are Medi-Cal billable and providers are required to enter all units of services provided into the Department's reporting and billing information system for billing and cost reporting purposes.

### Mental Health Patient's Rights Advocate Program

On May 20, 2014, your Board approved an agreement with Mental Health Patient's Rights Advocate Program (MHPRAP) for mental health patient's rights advocacy services to individuals receiving mental health services within Fresno County, as mandated by Welfare & Institutions Code (WIC) Sections 5520-5523 and Assembly Bill (AB) 595. Patient's rights advocacy services include investigating and resolving client/family complaints of abuse and violations of client's rights. Advocates advise clients prior to certification review hearings related to 5250—gravely disabled, 5260—danger to self, and 5270—danger to others. Additionally, advocates monitor facilities for compliance with patient's rights regulations, assist mental health facilities in ensuring that patient's rights information is properly displayed and all incoming clients/families are advised of their rights, and assist clients/families in registering a complaint. Advocates provide advocacy, not legal representation.

The recommended Amendment I to the MHPRAP Agreement No. A-14-275 would be a six-month contract term extension from July 1, 2019 to December 31, 2019 with an increase of \$115,580 for FY 2019-20 with a new total maximum compensation of \$1,258,713 for the entire contract term.

The prior RFP #952-5225, closed on December 31, 2013 and returned only one respondent. County Internal Services Department-Purchasing Division released Letter of Interest #19-037 on February 13, 2019, which closed February 27, 2019 with 3 respondents. A RFP is in development and expected to be open to receive bids within the extension period.

Agreement with Mental Health Systems for Co-Occurring Disorders Program Full Service Partnership Services

On May 20, 2014, your Board approved an Agreement with Mental Health Systems, Inc. (MHS) Agreement No. A-14-276 for the MHS Co-Occurring Disorders Program Full Service Partnership (FSP), commonly referred to as IMPACT, to provide services to Fresno County adults with serious and persistent mental illness and substance use disorders who are also homeless or at risk of homelessness, frequent users of crisis services, and/or at risk of incarceration.

The IMPACT program has successfully increased access to services for seriously and persistently mentally ill Fresno County individuals with substance use issues. Some of areas and ways MHS has been able to implement changes include addressing limited housing resources and lack of board and care services, and discharge planning for consumers who refuse services or self-discharge before goals are met.

On September 22, 2015, your Board approved Amendment I to Agreement No. 14-276 with MHS for the expansion of IMPACT program services to further address the needs of individuals receiving services from the County of Fresno Department of Behavioral Health. The recommended Amendment II to the MHS IMPACT Co-Occurring Disorders FSP Agreement No. A-14-276 would be a six-month contract term extension from July 1, 2019 to December 31, 2019 with an increase of \$1,079,982 for FY 2019-20 for a new total maximum compensation of \$12,095,804 for the entire contract term.

The extension would allow the Department to continue services at the MHS IMPACT Co-Occurring Disorders FSP Program while completing the competitive bidding process. The recommended action would also allow for transition and implementation of the co-occurring disorders FSP program if a different vendor were selected through the competitive bidding process.

Touchstone Medical Group

On March 25, 2014, your Board approved Agreement No. A-14-101 with Dr. Richard Guzzetta, M.D., d.b.a. Touchstone Medical Group, Inc., to provide mandated medical services for clients in the County-operated Pathways to Recovery (Pathways) program. Pathways is a Drug Medi-Cal (DMC) certified outpatient treatment program which provides Substance Use Disorder (SUD) treatment services for pregnant and parenting women, mental health services for California Work Opportunity and Responsibility to Kids (CalWORKs) clients and co-occurring services for clients with co-existing mental health and SUD challenges.

Your Board approved Amendment I on October 28, 2014 and Amendment II on June 20, 2017 to update contract clauses. The recommended Amendment III to Agreement No. A-14-101 would be a 12-month contract term extension from July 1, 2019 to June 30, 2020 with an increase of \$98,700 for FY 2019-20 for a new total maximum compensation of \$592,200 for the entire contract term.

SUD treatment programs are required to have a DMC certified Medical Director. Pathways is currently undergoing a program redesign that, once complete, will impact the scope of work of the Medical Director. The purpose of the one-year extension is to allow sufficient time to complete the redesign.

#### Pathways to Recovery Therapeutic Child Care Center

On June 03, 2014, your Board approved Agreement No. A-14-292 with Family Development Center (Center) for provision of on-site therapeutic child care services for individuals participating in the Pathways to Recovery (Pathways) program. On June 20, 2017, your Board approved Amendment I to Agreement No. A-14-292 to update contract clauses that were out of date, no longer applicable, or not included in the original agreement.

The recommended Amendment II to Agreement No. 14-292 would be a 12-month contract term extension from July 1, 2019 to June 30, 2020 with an increase of \$308,920 for FY 19-20 for a new total maximum of \$1,853,520 for the entire contract term.

The Center provides therapeutic child care to individuals receiving mental health and substance use disorder treatment in the Pathways program. The existing Pathways program is supported through a County Memorandum of Understanding (MOU) between the Department of Behavioral Health (DBH) and the Department of Social Services (DSS). Currently the Pathways program serves families referred by DSS who are recipients of California Work Opportunity and Responsibility to Kids (CalWORKs) Welfare to Work (WTW) benefits or Child Welfare. DSS recently released RFP #19-070 soliciting bids for mental health services specific to transitioning individuals from WTW to employment. The services provided by the new contractor will replace the existing services provided by the Pathways program. The Department of Behavioral Health (Department) will offer Pathways services to individuals who have both a severe presentation of Mental Illness and a substance use disorder. This shift allows Pathways to service individuals who otherwise did not have access and moves the program's target population into alignment with the Department's mandate to service individuals with severe presentation of mental illness. The Department will immediately implement strategies to ensure continued utilization of the Center during the contract extension period while assessing future needs; the results will be incorporated in the subsequent contract RFP.