

EXHIBIT A

MASTER SCHEDULE OF FEES, CHARGES, AND RECOVERED COSTS

SECTION 4300 - INFORMATION TECHNOLOGY SERVICES

FEE DESCRIPTION	FEE AMOUNT	FEE SETTING AUTHORITY	YEAR ADOPTED	EFFECTIVE DATE	% OF COST	REFERENCE
4302. Telecommunications Network Connection, recovers the costs associated with managing and operating the County telephone system.	\$24.0779 per telephone per month	Board of Supervisors	2019-20	September 5, 2019	100%	
4303. Telecommunications IVR Seat Charges, recovers the costs of maintaining the licenses and equipment for this service.	\$15.1877 per service subscription per month	Board of Supervisors	2019-20	September 5, 2019	100%	
4304. Financial Transaction Rate, recovers the costs associated with operating PeopleSoft Financials.	\$1.8949 per financial transaction per month	Board of Supervisors	2019-20	September 5, 2019	100%	
4305. HR Transaction Rate, recovers costs associated with operating the Human Resources part of PeopleSoft.	\$15.4315 per employee paid per month	Board of Supervisors	2019-20	September 5, 2019	100%	
4306. LAN Admin Rate, recovers costs associated with the construction and maintenance of the countywide LAN.	\$49.616 per active LAN port per month	Board of Supervisors	2019-20	September 5, 2019	100%	
4307. Device Admin Rate, recovers costs associated with the maintenance and upkeep of each device connected to the network.	\$31.6270 per device per month	Board of Supervisors	2019-20	September 5, 2019	100%	
4308. Application Hosting Rate, recovers the costs associated with the hardware, operating systems, software configuration management, and trouble shooting required for the operations of unique applications.	\$303.2259 per EPU per month	Board of Supervisors	2019-20	September 5, 2019	100%	
4309. GIS Support Rate, recovers costs associated with the use of the GIS software and the expense of maintaining the licenses.	\$72.9808 per user per month	Board of Supervisors	2019-20	September 5, 2019	100%	
4310. Information Storage and Admin Rate, recovers the costs associated with storing data on high speed electronic media.	\$2.9480 per gigabyte of storage per month	Board of Supervisors	2019-20	September 5, 2019	100%	
4311. I-Net Line, recovers the costs associated with the hardware, maintenance, and configuration management of the institutional network infrastructure.	\$20.4040 per active network connection per month	Board of Supervisors	2019-20	September 5, 2019	100%	
4312. I-Net Logon Rate, recovers the costs associated with establishing and maintaining authentic security model Logon IDs.	\$5.2809 per active Logon ID per month	Board of Supervisors	2019-20	September 5, 2019	100%	

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4313. Enterprise Base Rate, recovers the costs associated with managing enterprise wide applications such as email and Internet access.	\$33.5677 Logon ID per month	Board of Supervisors	2019-20	September 5, 2019	100%	
4314. IT Labor Rate, recovers the costs associated with direct IT Labor.	\$85.4209 per man hour	Board of Supervisors	2019-20	September 5, 2019	100%	
4315. Pager Rate, recovers the costs associated with using a pager on the Radio System.	\$7.7463 per pager per month	Board of Supervisors	2019-20	September 5, 2019	100%	
4317. Radio Access, recovers the costs associated with radios accessing the radio network.	\$79.6755 per radio per month	Board of Supervisors	2019-20	September 5, 2019	100%	
4319. Virtual Desktop Infrastructure (VDI) Rate, recovers the costs associated with desktop mobility.	\$27.6296 per user per month	Board of Supervisors	2019-20	September 5, 2019	100%	
4320. SQL Database Rate, recovers the costs associated with SQL database licensing and support.	\$97.7226 per core per month	Board of Supervisors	2019-20	September 5, 2019	100%	
4321. Oracle Database Rate, recovers the costs associated with Oracle database licensing and support.	\$1,881.3121 per core per month	Board of Supervisors	2019-20	September 5, 2019	100%	
4322. Static Storage Rate, recovers the costs associated with archive data storage (low transaction rate).	\$0.4943 per GB per month	Board of Supervisors	2019-20	September 5, 2019	100%	
4323. Host on Demand Rate, recovers the costs associated with terminal emulation to Mainframe systems.	\$1.9848 per user per month	Board of Supervisors	2019-20	September 5, 2019	100%	
4326. Graphics Labor Rate, recovers the costs associated with direct Graphics labor.	\$67.2391 per man hour	Board of Supervisors	2019-20	September 5, 2019	100%	
4327. Messenger Service Rate, recovers the costs associated with Stop Mail delivery.	\$290.3013 per Stop per month	Board of Supervisors	2019-20	September 5, 2019	100%	
4328. Black & White Copy Rate, recovers the costs associated with printing services.	\$0.0269 per page	Board of Supervisors	2019-20	September 5, 2019	100%	
4329. Color Copy Rate, recovers the costs associated with color printing services.	\$0.4001 per page	Board of Supervisors	2019-20	September 5, 2019	100%	