

**INSURANCE COMMISSIONER
OF THE STATE OF CALIFORNIA**

GRANT AWARD AGREEMENT

Fiscal Year 2020-21

Workers' Compensation Insurance Fraud Program

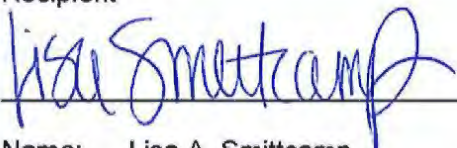
The Insurance Commissioner of the State of California hereby makes an award of funds to **Fresno County**, Office of the District Attorney, in the amount and for the purpose and duration set forth in this grant award.

This grant award consists of this agreement and the application for the grant and made a part hereof. By acceptance of the grant award, the grant award recipient agrees to administer the grant program in accordance with all applicable statutes, regulations, and Request -for-Application (RFA).

Duration of Grant: The grant award is for the program period **July 1, 2020** through **June 30, 2021**.

Purpose of Grant: This grant award is made pursuant to the provisions of California Insurance Code Section 1872.83 and shall be used solely for the purposes of enhanced investigation and prosecution of workers' compensation insurance fraud cases.

Amount of Grant: The grant award agreed to herein is in the amount of **\$1,372,547**. This amount has been determined by the Insurance Commissioner with the advice and consent of the Fraud Assessment Commission based on the estimated funds collected pursuant to Section 62.6 of the Labor Code. However, the actual total award amount for the county is contingent on the collection of assessments and the authorization for expenditure pursuant to Government Code Section 13000 et seq. The grant award shall be distributed pursuant to Section 1872.83 of the Insurance Code and the California Code of Regulations Subchapter 9, Article 3, Sections 2698.53, 2698.54, and 2698.57.

Official Authorized to Sign for Applicant/Grant Recipient  Name: Lisa A. Smittcamp Title: District Attorney Address: 2220 Tulare Street, Suite 1000 Fresno, CA 93721 Date: <u>9/22/2020</u>	RICARDO LARA Insurance Commissioner Name: George Mueller Title: Deputy Commissioner Date: _____
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I hereby certify upon my own personal knowledge that budgeted funds are available for the period and purposes of this expenditure.

Crista Hill, Budget Officer, CDI

Date

CALIFORNIA DEPARTMENT OF INSURANCE FRAUD DIVISION



WORKERS' COMPENSATION INSURANCE FRAUD PROGRAM

**REQUEST FOR APPLICATION
FISCAL YEAR 2020-2021**

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FISCAL YEAR 2020-2021

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GRANT APPLICATION CHECKLIST and SEQUENCE FISCAL YEAR 2020-2021

THE APPLICATION MUST INCLUDE THE FOLLOWING:

	<u>YES</u>	<u>NO</u>
1. GRANT APPLICATION TRANSMITTAL (FORM 02) completed and signed by the district attorney?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
2. PROGRAM CONTACT FORM (FORM 03) completed?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
3. Original or certified copy of the BOARD RESOLUTION (FORM 04) included? If NOT, the cover letter must indicate the submission date.	<input type="checkbox"/>	<input checked="" type="checkbox"/>
4. TABLE OF CONTENTS	<input checked="" type="checkbox"/>	<input type="checkbox"/>
5. The County Plan includes:		
a) COUNTY PLAN QUALIFICATIONS (FORM 05)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b) STAFF QUALIFICATIONS (FORM 06(a))	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c) ORGANIZATIONAL CHART (FORM 06(b))	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d) PROGRAM REPORT (DAR OR FORM 07)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e) COUNTY PLAN PROBLEM STATEMENT (FORM 08)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f) COUNTY PLAN PROGRAM STRATEGY (FORM 09(a))	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g) TRAINING AND OUTREACH (FORM 09(b))	<input checked="" type="checkbox"/>	<input type="checkbox"/>
6. Projected BUDGET (FORMS 10-12) included?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
a) LINE-ITEM TOTALS VERIFIED?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b) PROGRAM BUDGET TOTAL (FORM 12) matches the amount requested on FORM 02?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
7. EQUIPMENT LOG (FORM 13) completed and signed?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
8. JOINT PLAN (Attachment A) completed and signed?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
9. CONFIDENTIAL CASE DESCRIPTIONS (Attachment B) Is all content readable? A partial narrative is not acceptable.	<input checked="" type="checkbox"/>	<input type="checkbox"/>
10. ELECTRONIC VERSION (CD/DVD) included?	<input checked="" type="checkbox"/>	<input type="checkbox"/>

GRANT APPLICATION TRANSMITTAL

WORKERS' COMPENSATION INSURANCE FRAUD PROGRAM

Grant Period: July 1, 2020 to June 30, 2021

Is this a multi-county grant application request? No

If Yes, list all counties: _____

Office of the District Attorney, County of Fresno,
hereby makes application for funds under the Workers' Compensation Insurance Fraud
Program pursuant to Section 1872.83 of the California Insurance Code.

Contact: Katherine PlanteAddress: 2220 Tulare Street Suite 1000Fresno CA, 93721Telephone: (559) 600-2116(1) New Funds Being Requested: \$ 1,394,929(2) Estimated Carryover Funds: \$ 0

Traci Fritzler,
Assistant District Attorney
(3) *Program Director*

Stephen Rusconi,
District Attorney Business Manager
(4) *Financial Officer*


(5) *District Attorney's Signature*

Date: 5/12/2020Name: Lisa A. SmittcampTitle: District AttorneyCounty: FresnoAddress: 2220 Tulare Street, Suite 1000Fresno, CA 93721Telephone: (559) 600-3141

WORKERS' COMPENSATION INSURANCE FRAUD PROGRAM
PROGRAM CONTACT FORM
FISCAL YEAR 2020-2021

1. Provide contact information for the person with day-to-day operational responsibility for the program, who can be contacted for questions regarding the program.

a. Name: Katherine Plante
b. Title: Deputy District Attorney
c. Address: 2220 Tulare Street, Suite 1000
Fresno, CA 93721
d. E-mail address: kplante@fresnocountyca.gov
e. Telephone Number: (559) 600-2116 Fax Number: (559) 600-2144

2. Provide contact information for the District Attorney's Financial Officer.

a. Name: Stephen Rusconi
b. Title: District Attorney Business Manager
c. Address: 2220 Tulare Street, Suite 1000
Fresno, CA 93721
d. E-mail address: srusconi@fresnocountyca.gov
e. Telephone Number: (559) 600-4447 Fax Number: (559) 600-4441

3. Provide contact information for questions regarding data collection/reporting.

a. Name: Katherine Plante
b. Title: Deputy District Attorney
c. Address: 2220 Tulare Street, Suite 1000
Fresno, CA 93721
d. E-mail address: kplante@fresnocountyca.gov
e. Telephone Number: (559) 600-2116 Fax Number: (559) 600-2144

**BOARD OF SUPERVISORS RESOLUTION
FISCAL YEAR 2020-2021**

Please be advised that a Resolution from the Board of Supervisors authorizing Fresno County to enter into a Grant Award Agreement with the California Department of Insurance will be forwarded no later than December 1, 2020.

COUNTY PLAN: QUALIFICATIONS FISCAL YEAR 2020-2021

QUESTIONS

Answer the following questions to describe your experience in investigating and prosecuting workers' compensation insurance fraud cases during the last two (2) fiscal years, as specified in the California Code of Regulations, Title 10, Section 2698.55.

- The outcomes reported in FORM 05 shall represent activities funded by this grant program.
 - If a case is being reported in more than one insurance fraud grant program, clearly identify the component(s) that apply to this program.
 - Information concerning investigations should be general and are subject to disclosure under a PRA request or subpoena. Investigation details that are confidential should be provided only in Attachment B, Part 1, FORM 05.
1. What areas of your workers' compensation insurance fraud operation were successful and why?
- Detail your program's successes for the 2018-2019 and 2019-2020 fiscal years **ONLY**. Include information you believe made your program successful.
 - It is not necessary to list every case that was worked during this time. A description of your significant cases for this period will suffice.

Since its inception in 1992, the Fresno County Workers' Compensation Fraud Unit (hereafter referred to as the Fraud Unit) has developed expertise in the investigation and prosecution of fraud cases. The Fraud Unit has a proven record in the investigation and prosecution of workers' compensation fraud.

Fiscal Year 2018-2019

The Fraud Unit filed six claimant fraud cases, two premium fraud cases, and twenty-one uninsured employer fraud cases.

New Cases

Claimant Fraud

In one claimant fraud case, the claimant was packing and lifting grapes in a cold storage facility when she reported a back injury. Surveillance video was obtained of the claimant cleaning her car. The observed actions were inconsistent with her reported limitations. This surveillance video was examined by the claimant's primary care physician, neurologists, and physical therapist who all concluded that the

claimant misrepresented her injury, condition, and limitations during the examinations. Claimant was immediately released back to work without any restriction.

In another claimant fraud case, the claimant reported suffering an injury while pulling up irrigation lines. The claimant was working too close to a trailer when he slipped and fell. The trailer struck his leg and foot. The claim was accepted. The defendant malingered by misrepresenting his limitations in several PQME appointments. Furthermore, the defendant was observed on surveillance video working at another place of employment exceeding his limitations represented to the doctors. The defendant committed perjury at a deposition when asked about his concurrent employment while receiving total temporary disability payments.

The Fraud Unit filed a claimant fraud case in which the defendant failed to disclose prior medical treatment. The defendant claimed to have injured his left pinky by a frozen chicken contacting his left hand while handling the product. Eight months earlier the defendant received treatment at a hospital after a pipe fell on his left hand. The defendant received treatment for his work injury, which was determined to be a left pinky dislocation, and the noted objective finding was a left finger deformity. The defendant claimed to have no past medical history to multiple medical providers. The AME initially provided 100% apportionment to the defendant for his industrial injury but later reduced that to 50% after reviewing prior medical records. In FY 2019-2020, the Fraud Unit obtained a misdemeanor conviction for insurance fraud under Insurance Code Section 1871.4(a)(1).

Another claimant fraud case involved an employee of an animal center in Fresno. She claimed that she injured her right knee while stepping down from a cement platform. She was retrieving a Frisbee that had become lodged in a fence. Prior to the reporting of this injury, the defendant told multiple coworkers that she had recently re-injured an old high school knee injury at a trampoline park with her boyfriend. She was observed by the coworkers visibly limping prior to the date of the reported industrial injury. The defendant appeared to present differently when attending medical visits and at work when observed in surveillance video.

The Fraud Unit filed an AOE/COE claimant fraud case in which a farm laborer sustained injuries at a job site: facial injuries, including nasal fracture, lacerations, and contusions resulting in a six-day hospitalization. The defendant claimed he tripped and fell while carrying a box of fruit. However, several witnesses saw the defendant involved in a physical altercation with another employee. The defendant initiated the physical contact, and the coworker punched the defendant in the face. The defendant lied to several medical practitioners about the circumstances surrounding his injuries.

In another claimant fraud case, the defendant reported an on-the-job injury to her right foot due to repetitive use at work. Investigation uncovered the defendant visiting the emergency room at another hospital reporting an injury to the same foot due to use of her treadmill at home. In FY 2019-2020, the Fraud Unit obtained a misdemeanor insurance fraud conviction on this case.

The Fraud Unit has begun several other claimant fraud investigations that appear promising.

Premium Fraud

The Central Valley Workers' Compensation Fraud Task Force (hereinafter referred to as Task Force) served 10 search warrants, made six arrests, and obtained eight convictions. The restitution ordered on those convictions was \$2,240,899.

The Fraud Unit filed a premium fraud case against the owner of a masonry company. The investigation started when an employee suffered an injury. The adjusting of the claim revealed wages, number of employees, and potential misclassification to falsely reduce premium. The defendant misrepresented a higher classification of employee to achieve a lower premium. In addition, the defendant underreported payroll.

The second premium fraud case started out with an anonymous phone call that the owner of a company was committing workers' compensation fraud. The caller stated that the defendant was not listing all his employees and was classifying them at the lowest classification. The caller further stated that he knew that three of the employees were receiving 1099s when they were actually employees. This issuing of the 1099s was done to help the employees avoid child support payments. The defendant misrepresented payroll and misclassified his employee.

Medical Provide Fraud

The Task Force prioritized working the cases opened in FY 2017-2018. The Fraud Unit filed in FY 2018-2019 the provider fraud investigation involving a medical doctor committing billing fraud by intentionally billing medical-legal reports in situations in which he did not have authority to bill these reports.

The Fraud Unit also filed a case involving a licensed clinical psychologist fraudulently billing QME reports.

The Fraud Unit closed the third medical provider fraud investigation involving questionable chiropractor billings. The closure was due to evidentiary issues resulting from written direction from the Department of Industrial Relations to the chiropractor regarding limitations on his status as a QME once his certification lapsed.

Ongoing Case Activity

Convictions

The Fraud Unit collected \$36,746 in restitution in FY 2018-2019.

The Fraud Unit obtained two premium fraud convictions, one claimant fraud conviction and twelve convictions in uninsured employer cases.

On one of the premium fraud convictions the defendant was sentenced to two years prison and ordered to pay \$629,829 to State Compensation Fund and \$323,115 to AIG.

Open Investigations

The Task Force has opened two voucher fraud investigations and has recently received information that may lead to the opening of several more voucher fraud investigations. Fresno County and Kern County are investigating these two cases. The essence of these investigations is vocational rehabilitation schools enrolling students through cappers and attorneys. Often services billed by the school are not performed. In certain instances, the students are enrolled without their knowledge. In other situations, the students do not meet the minimum qualifications to receive the vocational rehabilitation.

The Task Force closed out two medical provider fraud investigations due to insufficient evidence.

Fiscal Year 2019-2020

The Fraud Unit filed five claimant fraud cases and fifteen uninsured employer fraud cases.

New Cases

Claimant Fraud

In one claimant fraud case, the claimant, employed by a farmer, was picking broccoli in a field when he reported he fell in the dirt injuring his lower back. After the reported injury, the claimant had multiple additional complaints and a worsening of his initial injuries even though he was not working. He refused to return to modified work when his employer had work for him. Surveillance video captured the claimant walking and squatting for prolonged periods. The video depicted him carrying a box over his shoulder. A PQME viewed the video and found that the actions in the video were inconsistent with the claimant's representation of his physical limitations.

In another claimant fraud case, the applicant settled her work-related wrist injury workers' compensation claim through an attorney. The insurance company sent her final check to the wrong space number. However, in a week she received and cashed it. A few weeks later she contacted her attorney and denied receiving it. The attorney contacted the insurance company. She signed a declaration under penalty of perjury with her bank and the issuing bank. When an investigation of the applicant's bank records was conducted, it was determined that she had in fact cashed the check. The issuing bank stopped payment on the replacement check. When interviewed, the applicant stated she felt the settlement she got from the insurance company was not sufficient. The Fraud Unit obtained a misdemeanor conviction for insurance fraud.

The Fraud Unit filed an applicant fraud case involving a parole officer. The parole officer was injured in a single car accident on her way to work. Soon after she was

released back to work, she got into a second single car accident in her work vehicle. She reported head, back, and wrist injuries. Throughout the course of her treatment her migraines and wrist pain became increasingly worse. During her PQME evaluation she denied being able to work due to the extreme pain in her right wrist. She also indicated in her deposition she had not worked since her parole agency job. It was later discovered the applicant had created a Facebook page advertising her tattooing services ten days after her accident.

The Fraud Unit filed another case against an applicant who was employed as a janitor. The applicant injured his back and shoulder at work when he tripped over a hose and fell backwards. The applicant would appear at medical appointments in a back brace and using a cane. Video surveillance showed him taking the trash out without any discomfort or using a cane, at Costco and Dollar Tree, bending and carrying a case of water without support, and playing soccer with his son, sprinting using both feet to kick and juggle a soccer ball.

In another case, the applicant was injured when he opened the rear door of his delivery vehicle and a hand truck fell out and struck him on the head. He suffered back and neck injuries due to the impact. He claimed he could only lift light objects and could not sit or stand for long periods of time. He denied being able to climb stairs but was captured on sub rosa using the stair machine and lifting significant weights over his shoulders and neck.

Two additional applicant fraud investigations are anticipated to be filed during FY 2019-2020. The first one involves an employee who was placed off work to receive indemnity benefits and treatment. Multiple dates of sub rosa video captured the claimant functioning in a normal and unrestricted fashion. The claimant offered statements to a QME regarding the limited extent of her physical capabilities. The claimant was deposed and offered testimony regarding the limited extent of her physical capabilities. After the QME reviewed the sub rosa video, the QME noted the remarkable contrast between the claimant's abilities on video and the presentation of her injuries at the time of her examination and at the deposition.

In the second applicant fraud investigation, the employee was operating a pallet jack when he was struck by a forklift. The employee was placed off work and began receiving TTD payments. Over several months, the employee received treatment and came back to work on modified duty for short time periods before the employee stated that the pain of working was too much. Sub rosa video on multiple occasions depicted the applicant exceeding his stated physical limitations. A QME confirmed that the surveillance showed activity inconsistent with the presentation that the employee stated to medical professions and under oath at deposition.

Premium Fraud

The Fraud Unit has been a member of the Task Force since its inception on August 2, 2017. Staff coordinates with other attorneys and investigators from the Department of Insurance, Kern County, Tulare County, Kings County, Madera County, Merced County, and San Luis Obispo County on high impact premium fraud cases. EDD and FTB are also members of the Task Force.

The Fraud Unit has an investigation that should result in a filed case in FY 2019-2020. The premium fraud angle of the investigation has not panned out, but during the investigation employer fraud involving the dissuading of several employees from filing workers' compensation claims from legitimate work injuries was uncovered. The owner of the business offered to pay an injured employee cash money to pay for wages and medical costs without reporting injury. The injured employee stated that the business owner required paperwork be signed prior to employment stating that he would only receive \$1,500 for treatment if he was injured on the job and he could not recover more from the company.

The Task Force has started several new premium fraud investigations involving underreporting of payroll, cash pay, misclassification, x-mod evasion, and denial of employee medical benefits.

Medical Provider Fraud

The Task Force was formed to combine our existing resources to fight insurance fraud on a more effective scale with a more robust program through interagency cooperation. The Task Force was designed to overcome the challenges of one investigator working alone in a county on complex premium fraud or medical provider fraud cases that affect multiple counties. Smaller agencies and those with new personnel can benefit by shortening their learning curve in working with a task force of experienced personnel as well as ramp up and navigate a larger case much more quickly. Conversely, they can participate (schedule permitting) with larger counties working in unison on complex and large-scale cases, and in enforcement operations, such as execution of search warrants and arrest details. When evidence in these types of cases can be collected in coordinated effort and the cases completed in a shorter frame, the success of the case and its outcome are significantly improved. The mission of this Task Force is to successfully investigate and prosecute all areas of workers' compensation fraud in participating counties in the Central Valley, focusing our combined resources on complex medical fraud cases.

The Fraud Unit is prosecuting the two provider fraud cases filed in FY 2018-2019. The Task Force has initiated a new Fresno County provider fraud investigation. The provider is suspected of upcoding and overbilling.

Ongoing Case Activity

Convictions

The Fraud Unit collected \$29,899 in restitution in FY 2019-2020.

The Fraud Unit obtained one premium fraud conviction, four claimant fraud convictions, and four convictions in uninsured employer cases.

For the premium fraud conviction, the defendant was sentenced to five years felony probation, 90 days custody, and a restitution order of \$131,802.17.

Open Investigations

The Fraud Unit continues to investigate the voucher fraud investigation opened in FY 2018-2019. Additional referrals have come in from several insurance companies on the provider that is the focus of this investigation.

The Fraud Unit has several premium fraud investigations that are ongoing. Multiple search warrants have been served in these investigations.

2. List the governmental agencies and task forces you have worked with to develop potential workers' compensation insurance fraud cases.

California Department of Industrial Relations, Division of Workers' Compensation (DWC)

The Department of Industrial Relations, Division of Workers' Compensation, provides guidance, education and information about the Workers' Compensation system of laws, rules, and court decisions. DWC provides information and documentation related to Qualified Medical Evaluators and Qualified Medical Evaluations. DWC also refers medical provider fraud cases to the Fraud Unit.

Central Valley Workers' Compensation Fraud Task Force (Task Force)

The Fraud Unit has been a member of the Central Valley Premium Fraud Consortium since its inception in 2005. The counties in the Central Valley (Merced, Kings, Tulare, Kern and Fresno) and the Fraud Division assist each other in investigating and prosecuting premium fraud cases. The Consortium met on a quarterly basis and coordinates the service of search warrants in multiple counties. This Consortium has been converted into the Task Force.

The Task Force commenced on August 2, 2017. The Task Force's MOU establishes an agreement to operate an interagency workers' compensation anti-fraud partnership between CDI and the Fresno County District Attorney's Office, the Tulare County District Attorney's Office, the Kings County District Attorney's Office, the Kern County District Attorney's Office, the Merced County District Attorney's Office, the Madera County District Attorney's Office, FTB, and EDD. A separate "Memorandum of Understanding" governs the Task Force's operations.

The mission of this Task Force is to successfully investigate and prosecute all areas of workers' compensation fraud in the participating counties in the Central Valley focusing our combined resources on complex medical fraud cases. The Task Force will also work on premium fraud and applicant fraud cases as directed by the Insurance Commissioner's goals and objectives. This Task Force approach will include all areas of workers' compensation fraud but will be committed to focusing on those cases which have the highest impact in our communities as well as cases that cross county lines.

Employment Development Department (EDD)

EDD is a member of the Task Force and provides valuable information regarding employer payroll. EDD investigators assist the Fraud Unit in analyzing Unemployment Insurance Code violations.

Contractors State License Board (CSLB)

CSLB's Statewide Investigative Fraud Team (SWIFT) conducts undercover sting operations in Fresno County throughout the year in an effort to deter the number of uninsured contractors. Fraud Unit investigators participate in these stings and staff attorneys prosecute the cases. CSLB investigators also refer cases to the Fraud Unit when they are out in the field and identify a contractor working with employees and no insurance. CSLB periodically conducts enforcement actions in Fresno County and refers uninsured employers to the Fraud Unit.

Department of Labor (DOL)

Department of Labor investigators refer uninsured employers, wage theft, and premium fraud cases to the Fraud Unit for prosecution.

Workers' Compensation Appeals Board (WCAB)

The Workers' Compensation Appeals Board refers claimants to the Fraud Unit when there is a question of employer fraud. Transcripts from the hearings are often used to prove cases that are filed.

United States Postal Service (USPS)

Staff also works with investigators from the United States Postal Service Office of Inspector General on cases involving postal employees committing workers' compensation insurance fraud.

Fresno Unified School District (FUSD)

The Fraud Unit works with the claim adjusters at FUSD on claimant fraud cases. FUSD is self-insured and adjusts their workers' compensation fraud cases in-house. Staff has provided training to FUSD on numerous occasions.

County of Fresno

The Fraud Unit also works directly with Risk Management Department at the County of Fresno. Claimant fraud referrals are forwarded to the Fraud Unit.

City of Parlier

The City of Parlier refers claimant cases to the Fraud Unit and have also contacted the unit for advice regarding potential claimant fraud by city employees.

Department of Homeland Security Investigations (DHS)

Many of the suspects investigated by the Fraud Unit are foreign-born nationals from an assortment of countries. The Department of Homeland Security Investigations, Enforcement Removal Operations and Citizenship Immigration Services have assisted the Fraud Unit in determining the identities of claimant fraud suspects.

Federal Bureau of Investigations (FBI)

The Fraud Unit and the special agent assigned to investigate medical fraud out of the Fresno office of the Federal Bureau of Investigations have partnered with the Department of Insurance Fraud Division to investigate large scale organized provider fraud.

Drug Enforcement Administration (DEA)

The Fraud Unit investigators and DEA diversion investigators collaborate on cases where it is believed a medical practitioner or patient is diverting controlled prescription medications (i.e. patients or doctors misusing or selling controlled substances). The DEA assists the Fraud Unit by providing controlled substance prescription information that may lead to evidence of criminal activity by medical providers or claimants.

Franchise Tax Board (FTB)

Suspects willing to commit premium and medical fraud are often willing to defraud other entities, including the State of California. When the Fraud Unit suspects an individual or business entity is committing tax evasion, a referral is made to the Franchise Tax Board.

California Department of Corrections (CDC)

Investigators from the Department of Corrections and Rehabilitation, Office of Internal Affairs and the Fraud Unit partner on claimant fraud cases when the claimant is a Department of Corrections employee working in Fresno County.

Fresno Police Department

The Fresno Police Department has contacted the Fraud Unit for training in workers' compensation investigations regarding potential claimant fraud by employees.

3. Specify any unfunded contributions and support (i.e., financial, equipment, personnel, and technology) your county provided to the workers' compensation insurance fraud program.

The Fresno County District Attorney's Office assigns a Budget Analyst, Chief Deputy District Attorney and a Commander of the Bureau of Investigations to oversee the

Fraud Unit. The Bureau of Investigations provides additional investigative staff for search warrant and arrest warrant service when needed for officer safety.

The Fresno County District Attorney's Office is committed to keeping its current staffing level, which allows two senior investigators to remain housed at CDI as part of the Task Force.

The Fraud Unit is housed with the same members from the other Department of Insurance grants. Investigators and prosecutors roundtable cases and share ideas for the most effective ways to investigate and prosecute these cases.

4. Detail and explain the turnover or continuity of personnel assigned to your workers' compensation insurance fraud program. Include any rotational policies your county may have.

The prosecution of workers' compensation insurance fraud involves lengthy investigations and complicated issues. The Fresno County District Attorney's Office is committed to maintaining continuity of staff to allow the expertise necessary to prosecute these cases. Due to retirements and office needs, the Fraud Unit has experienced unusual turnover during FY 2018-2019 and FY 2019-2020. The Fraud Unit is prioritizing training within the unit and training offered by the Central Valley Regional Office at CDI to accelerate the learning curve for its new members.

Chief Scott Hoedt has supervised the Fraud Unit since November 2019. He took over for Gerald (Jerry) A. Stanley who had supervised the Fraud Unit since 2018. Mr. Stanley took over for Edith Treviso who retired. In this position, Mr. Hoedt supervises the Fraud Unit as well as other Department of Insurance Grant units.

Katherine Plante has been assigned to the Fraud Unit beginning April 6, 2020. She has been a Deputy District Attorney since 2016. She has most recently been prosecuting serious and complex cases in the Sexual Assault Unit. She has twelve years of experience in private practice. Her areas of practice included insurance coverage litigation and management liability insurance on the insured side. She has drafted complex liability insurance policies for private equity and venture capital firms. She has assisted insureds in maximizing their insurance recovery. Her knowledge of how the insurance industry works will aid her transition into the Fraud Unit.

Due to office needs, Senior Deputy District Attorney Manuel C. Jimenez, Jr. was transferred to the Consumer Fraud and Environmental Protection Unit. He will be housed with the Fraud Unit and continue to provide support and guidance to the unit.

After Charlotte Zylka retired in October 2018, Deputy District Attorney Melanie Taylor was assigned to the Fraud Unit in April 2019. She is an experienced attorney with over twenty-three years' experience as a prosecutor in the Fresno County District Attorney's Office.

Senior Investigator Michael Ortiz has been working in the Fraud Unit since March 9, 2020. He has over thirty-two years' experience as a law enforcement officer. His law enforcement experience includes eight years with the California Highway Patrol and

over twenty years with the California Department of Justice. He has extensive experience in complex investigations involving narcotics and money laundering.

Due to the needs of the office, in March of 2020, Senior Investigator Charles Almaraz was transferred to the In-Home Support Service Fraud Unit.

Senior Investigator Kelly Mayfield has been working in the Fraud Unit since December 2018. He has been a law enforcement officer for more than twenty-two years with seven years as an auto theft and property detective.

Senior Investigator Margie Juarez has been working in the Fraud Unit since May of 2019. Investigator Juarez has twenty-two years of law enforcement experience. She was assigned to the Felony Trial Team prior to coming to the Fraud Unit. Investigator Juarez was with the Fresno County Sheriff's Office for twenty years prior to being hired by the Fresno County District Attorney's Office. During her twenty years with the Fresno County Sheriff's Office, she worked as a Correctional Officer and Deputy Sheriff. In her years as a Deputy Sheriff, she has worked as a patrol officer and as a detective. Her main assignment as a detective was domestic violence and missing persons. She also assisted her unit in child abuse, sexual assault, elder abuse, and registered sexual offender investigations.

Due to office needs, in May of 2019 Senior Investigator Terrence Holly was transferred to the Real Estate Fraud Unit.

5. Were any frozen assets distributed in the current reporting period? (Assets may have been frozen in previous years.) If yes, please describe. If no, state none.

None.

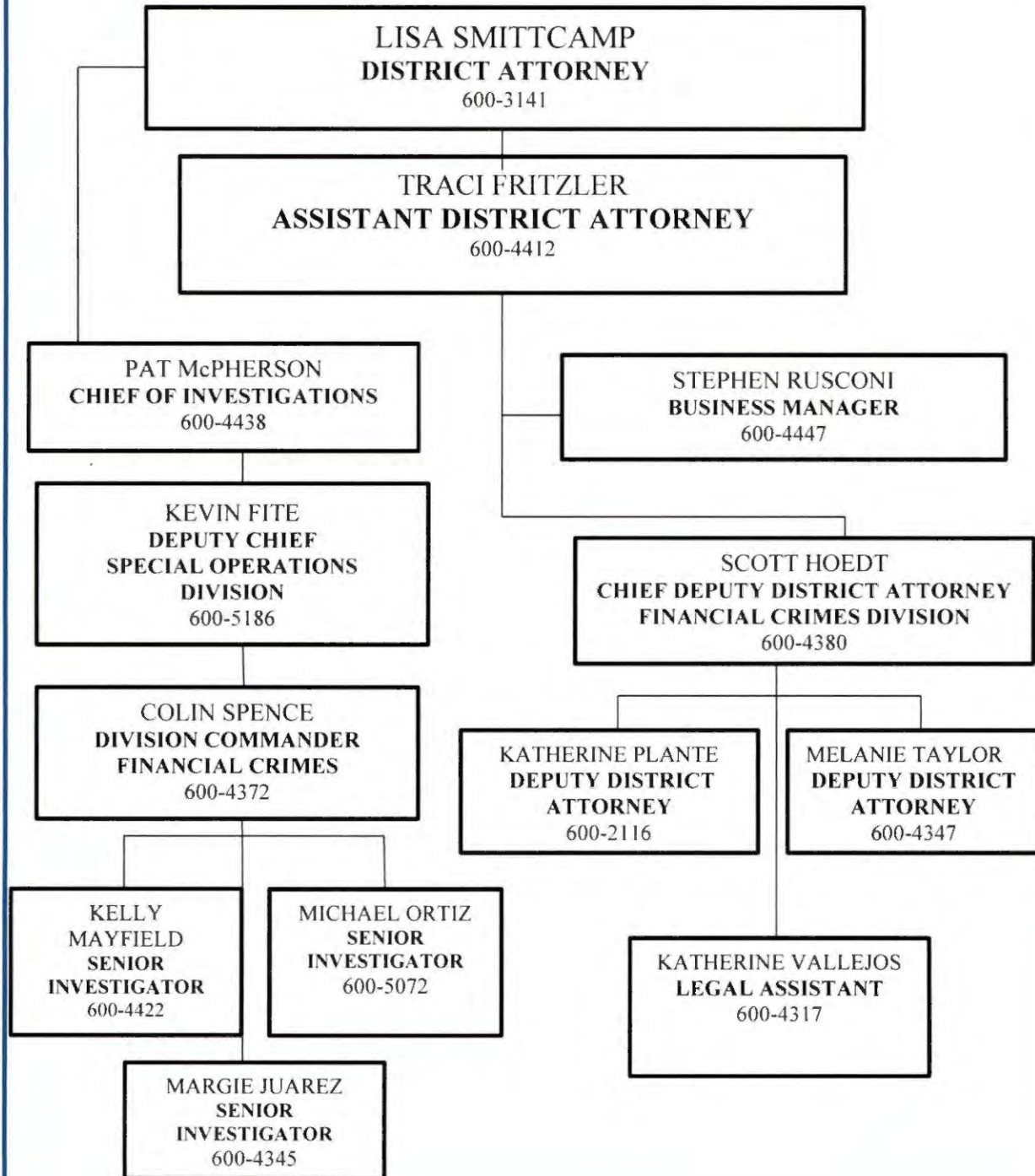
**COUNTY PLAN: STAFFING
FISCAL YEAR 2020-2021**

COUNTY OF FRESNO

Name	Role	Start Date	End Date (if applicable)	%Time
Manuel C. Jimenez	Senior Deputy District Attorney	8/1/2012	4/5/2020	100
Melanie Taylor	Deputy District Attorney	4/1/2019	present	100
Charles Almaraz	Senior Investigator	5/1/2013	3/6/2020	100
Kelly Mayfield	Senior Investigator	12/1/2018	present	100
Margie Juarez	Senior Investigator	5/1/2019	present	100
Michael Ortiz	Senior Investigator	4/6/2020	present	100
Katherine Plante	Deputy District Attorney	3/9/2020	present	100
Kathy Vallejos	Senior Legal Assistant	10/7/2019	present	100
		Select Start Date	Select End Date	
		Select Start Date	Select End Date	
		Select Start Date	Select End Date	
		Select Start Date	Select End Date	
		Select Start Date	Select End Date	
		Select Start Date	Select End Date	
		Select Start Date	Select End Date	
		Select Start Date	Select End Date	
		Select Start Date	Select End Date	

**COUNTY PLAN: ORGANIZATIONAL CHART
FISCAL YEAR 2020-2021**

ORGANIZATIONAL CHART



**COUNTY PLAN: DISTRICT ATTORNEY PROGRAM REPORT
FISCAL YEAR 2020-2021**

DAR (FORM 07) is submitted online

**STATISTICAL INFORMATION WILL BE CAPTURED
FROM JULY 1, 2019 TO APRIL 15, 2020**

To access the DAR webpage on the CDI website, click on the following link or copy the URL into your browser.

<http://www.insurance.ca.gov/0300-fraud/0100-fraud-division-overview/10-anti-fraud-prog/dareporting.cfm>

COUNTY PLAN: PROBLEM STATEMENT

FISCAL YEAR 2020-2021

PROBLEM STATEMENT

Describe the types and magnitude of workers' compensation insurance fraud (e.g., claimant, single/multiple medical/legal provider, premium/employer fraud, insider fraud, insurer fraud) relative to the extent of the problem specific to your county.

Use local data or other evidence to support your description.

Workers' compensation fraud continues to affect the citizens in Fresno County. The population is estimated to be 979,915 (U.S. Census Bureau) and agricultural operations cover nearly half of the county (Fresno County Farm Bureau 2014). Fresno County provides 1.88 million acres of the world's most productive farmland. Twenty percent of the jobs in the county are related to agriculture from the farm workers to salesperson (Fresno County Farm Bureau 2017). Fresno is the number three county in agricultural production in California (2018 Crop Report). Fresno County is ranked 48th out of all California counties with an unemployment rate of 10.8% (EDD Monthly Labor Force Report March 2020).

Fresno County is home to a diverse community. Hispanics and Latinos account for half of the population. 53.2% of the households in Fresno County are Spanish-speaking. 25.4% of the population live below the poverty line. There are an estimated 539,299 people who are eighteen years or older. Of that amount, 22.3% speak Spanish as their first language. Furthermore, 26.3% speak minimal English, which contributes to a weaker understanding of their legal rights and obligations in the workers' compensation system.

In the last three years, Fresno County has been in the top twelve counties for suspicious fraud claims, and ranked eleventh overall in those years (Department of Insurance-Fraud Division, 2018).

Claimant Fraud

The agricultural industry lends itself to low wages and a transitory workforce. The jobs are seasonal and physically demanding. Gerawan Farms of Reedley, which is the largest stone-fruit and table grape grower in the nation is located in Fresno County. The second largest (Wawona Packing), the seventh largest (Fowler Packing) and the fourteenth largest (Simonian Fruit) are also located in Fresno County. Gerawan Farms and Wawona Packing merged in September of 2019 to form the largest stone fruit and table grape grower in the the United States. At peak harvest, the number of employees at Gerawan approached twelve thousand. Zacky Farms and Foster Farms are also large employers with plants in Fresno County. Zacky Farms employs eleven hundred workers and Foster Farms employs approximately twelve hundred

employees. Harris Ranch, California's largest beef producer, is in Coalinga (Fresno County) and has about four hundred workers.

The Fraud Unit works directly with the Human Resources departments of all the above employers regarding potential fraudulent claims. The cases are complicated by the fact that the majority of the claimant's attorneys are from the Los Angeles area. These attorneys often refer their clients to Southern California physicians. Temporary disability is often extended without a firm medical diagnosis. Many of the claimant fraud referrals involve malingering. These cases can be difficult to prove despite video surveillance, which shows the employee active, if the doctor is unwilling to conclude that a misrepresentation was made.

Fresno County's high unemployment rate provides additional incentive to injured workers to misrepresent a non-industrial injury as industrial or to malingering. The dim prospects of finding alternative work make the option of fraudulently receiving workers' compensation benefits more attractive.

Premium Fraud

Cash pay is the number one method used by employers to cheat insurance companies out of their premiums. Employers are required to report their payroll less often and insurance companies do not learn of the unpaid premium until an audit. With smaller employers, audits are often waived, and fraud is only discovered at the end of the policy, if at all. Employers can now report payroll electronically. This form of reporting makes it difficult to determine who is responsible for making misrepresentations. In addition, many auditor positions have been eliminated because of the economy. Several years can go by before fraud is detected, making any investigation difficult when trying to locate witnesses.

The Fraud Unit has seen a rise in referrals for premium fraud where employers report zero payroll but request certificates of insurance.

Employers are finding creative ways to lower payroll. Employers classify employees as independent contractors and run payroll through other companies. They also misclassify their employees or fail to report claims by paying the medical expenses out of pocket.

Partnering with EDD has proven invaluable when attempting to prove premium fraud. Employers will often report payroll accurately to EDD. Comparing what is reported to EDD to what is reported to the insurance company can provide strong evidence of fraud. Employers often report a much smaller payroll to their workers' compensation carrier.

The Fraud Unit works with FTB on all types of workers' compensation fraud investigations. FTB helps with bank search warrants and will bring their tax cases to the Fraud Unit for prosecution. FTB has joined the Task Force and one of their agents travels from Sacramento at least once per month for an office day at the CDI Central Valley Regional Office.

Employment Fraud

In a slow economy, employers try to reduce costs in any way possible. The Fraud Unit filed twenty-two uninsured employer cases this fiscal year. These cases are significant since injured workers are not getting the benefits to which they are entitled.

The majority of uninsured employer cases are filed with the assistance of CSLB. Staff participates in undercover stings with CSLB staff. Fraud Unit investigators are often called into the field by CSLB investigators who find uninsured contractors, many of whom have employees working in the field.

Medical Provider Fraud

Medical Provider Fraud is a major problem in Fresno County. Many of the fraud schemes in Southern California and Kern County have made their way to Fresno. Another aspect of medical fraud in Fresno County is the fact that many injured workers are Spanish speaking and unable to take an active role in their treatment. Some of the workers interviewed complained that body parts are being treated which were never injured.

Through the Task Force the Fraud Unit has, for the last three fiscal years, made medical provider fraud investigation a priority. The Task Force filed two medical provider fraud cases in FY 2019-2020. The Task Force has opened an additional medical provider fraud investigation centered around upcoding and overbilling.

COUNTY PLAN: PROGRAM STRATEGY

FISCAL YEAR 2020-2021

PROGRAM STRATEGY

1. Explain how your county plans to resolve the problem described in your problem statement. Include improvements in your program.

Claimant Fraud

The Fraud Unit will continue to maintain open communication with our referral sources. Staff will educate employers on the red flags of claimant fraud and what documentation is needed for criminal prosecution.

The Fraud Unit will continue to maintain close contact with Special Investigation Units and third-party administrations when FD-1's are received that warrant further investigation.

Employer Fraud

When tipster referrals are received on uninsured employers, an investigator will respond as quickly as possible. The Fraud Unit will work closely with CSLB investigators and participate in sting operations when requested. Additionally, the Fraud Unit is working closely with the Labor Commissioner's Office to coordinate joint operations.

The Fraud Unit is exploring working with private companies that allow people to anonymously report information about workers' compensation fraud.

Premium Fraud

As a member of the Task Force, the Fraud Unit coordinates with the Fraud Division and Central Valley counties to investigate and prosecute premium fraud. The Task Force prioritizes its resources and focuses on the most serious cases. The Fraud Unit has been successful in streamlining the length of investigations, while maintaining the integrity of the prosecution. Utilizing EDD and FTB records in conjunction with employee statements has eliminated the need for search warrants in some cases. This Task Force investigates all types of complex workers' compensation fraud with an emphasis on provider fraud. Two senior investigators from the Fraud Unit are housed at CDI as part of this Task Force.

Provider Fraud

Medical provider cases are very complex, and investigations are often very lengthy. The Fraud Unit, working with the Task Force, will focus on a narrow aspect of the fraud with the goal of completing an investigation and filing charges in a timely manner. The fraud will not be deterred unless charges are filed. It is imperative to focus the investigation rather than attempt to pursue every lead. This will accomplish

the goal of preventing the providers from continuing to commit fraud as well as send a message to other providers in the community that fraud will not be tolerated.

Medical provider fraud (including fraud by billing companies, medical management companies, claimant attorneys, pharmacies, durable medical equipment sales companies, and assorted medical providers) is the largest cost driver in the workers' compensation industry. The steadily rising cost of fighting fraud is directly influenced by the large, organized criminal conspiracies at the core of provider fraud.

2. What are your plans to meet the announced goals of the Insurance Commissioner and the Fraud Assessment Commission? Copies of these goals have been provided for your reference.

- If these goals are not realistic for your county, please state why they are not, and what goals you can achieve. What is your strategic plan to accomplish the goals?

One of the goals of the Fraud Assessment Commission and the Insurance Commissioner is to focus resources on the fraud with the greatest impact: medical provider fraud. The Fraud Unit is cognizant that in these economic times, it is essential to prioritize the prosecution of the fraud with the greatest fiscal impact. With this goal in mind, the Fraud Unit changed its organizational structure to better use our resources. The Fraud Unit has two prosecutors and three senior investigators. Keeping three senior investigators has allowed us to dedicate two of these investigators full time to the Task Force.

This new task force coordinates efforts with CDI and other Central Valley counties to complete investigations on medical provider fraud cases as well as complex applicant fraud and premium fraud cases. Dedicated investigative staff are housed at CDI Central Valley Regional Office. Coordinating Central Valley resources will help not only Fresno, but the other Central Valley counties combat complex workers' compensation fraud more efficiently and effectively.

Staff will continue to focus on investigating and prosecuting all fraud in the workers' compensation system. It is essential to have a balanced caseload. Claimant fraud, medical provider fraud, premium fraud, and the willfully uninsured affect the integrity of the system. Staff will pursue all referrals in a timely manner. We will work with SIUs and third-party administrators to ensure they have the knowledge necessary to prepare referrals.

It is essential that the Fraud Unit and CDI have an effective working relationship. This requires regular communication which will streamline investigations and eliminate duplication of effort (See Attachment A for copy of our Joint Plan).

Outreach is a vital component of the Fraud Unit's anti-fraud program. The Fraud Unit is determined to expand the audiences to whom the outreach is presented. The Fraud Unit has given a workers' compensation fraud presentation to a coalition of organized labor groups. One of the goals of the Fraud Unit's outreach is to connect with the

work force to educate the workers on their rights and to generate referrals for employer fraud investigations.

The Fraud Unit has partnered with individual professors at the Craig School of Business at California State University, Fresno to give presentations ranging from a half hour to two hours on workers' compensation fraud. The professors and graduate students have given the Fraud Unit great feedback. Both have expressed enthusiasm in learning more about workers' compensation laws and how to prevent and discover fraud. With these students being potential business owners or employees in the future workforce, this outreach will help them prevent or deter workers' compensation fraud.

In FY 2016-2017, the Fraud Unit conducted a joint outreach presentation with CDI to a large group of labor contractors. The presentation was well attended, and the attendees had a number of questions for the presenters.

In FY 2017-2018, the Fraud Unit, in partnership with CDI, presented another outreach to a group of farm labor contractors. In addition, the Senior Deputy District Attorney assigned to the Fraud Unit participated in a radio program focusing on the workers' compensation fraud problem in Fresno County.

In FY 2018-2019, The Fraud Unit, along with CDI, presented to a California Farm Labor Contractor association forum on "Managing and Preventing Potential Fraud in Work Injury Claims." The presentation was well received and has yielded referrals to CDI.

In FY 2019-2020, the Fraud Unit continued to expand its outreach. The Fraud Unit spoke to the claims department at State Compensation Insurance Fund's Fresno office about the referral process from FD-1 to criminal prosecution. The Fraud Unit gave an outreach presentation to the Kingsburg Rotary Club. The focus of the outreach was to communicate what the Fraud Unit does and to encourage any fraud in workers' compensation system to be reported. The Fraud Unit attended a healthcare fraud working group at the U.S. Attorney's Office in Fresno to share best practices and go over current provider fraud investigations at the local, state, and federal levels. Several outreach events were being planned when the COVID-19 pandemic shut down Fresno County. The Fraud Unit was going to speak to a Human Resources class at the Craig School of Business at California State University, Fresno. The Fraud Unit was working with Central California Legal Services (CCLS) to present to their clients at both CCLS offices, and with CCLS at the Mexican Consulate in Fresno. The immediate priority for the Fraud Unit for outreach is reaching out to the Spanish speaking community and the labor force.

In FY 2020-2021, the Fraud Unit will continue the successful outreach from the past years and look for new ideas to reach even more employees within the workers' compensation system.

3. What specific goals do you have that require more than a single year to accomplish?

The more complex medical provider fraud and premium fraud cases can take more than a year to investigate. The Fraud Unit and the Task Force are collaborating on

finding ways to streamline these larger investigations. These cases often require search warrants and forensic review of the seized evidence.

4. Describe the county's efforts and the district attorney's plan to obtain restitution and fines imposed by the court to the Workers' Compensation Fraud Account pursuant to California Insurance Code Section 1872.83(b)(4).

The Fraud Unit maintains a database of all restitution orders on criminal convictions. Payments are made directly to the Fraud Unit, which we document and then forward to the victim(s). If a payment is missed, staff immediately sends a notification letter to the defendant(s) reminding him/her of the obligation.

If this letter is unsuccessful, staff contacts the Probation Department and the defendant's attorney and calendars a Probation Violation hearing. The Fraud Unit has collected \$29,898 in restitution this fiscal year. This sum has been paid directly to the victims of fraud.

Provide the amount of restitution ordered and collected for the past five fiscal years. If this information is not available, provide an explanation.

Fiscal Year	Restitution Ordered	Restitution Collected
2019-20	\$143,149	\$ 29,898
2018-19	\$ 969,940	\$ 44,361
2017-18	\$ 65,835	\$ 45,047
2016-17	\$ 1,020,447	\$ 77,419
2015-16	\$ 229,762	\$ 709,389
TOTAL	\$2,429,133	\$ 906,114

Use this space to provide a brief explanation why the restitution ordered and collected information is not available (if applicable).

5. Identify the performance objectives that the county would consider **attainable** and would have a significant impact in reducing workers' compensation insurance fraud. Project a count you expect to **actively** investigate. Do not include cases that are open and assigned but have little or no expectation of being worked.

Projection for FY 2020-2021:

- a. 40 new investigations will be opened and worked during FY 2020-2021
- b. 25 new prosecutions will be initiated during FY 2020-2021

Prior year's projection from FY 2019-2020 submitted RFA:

- c. 40 new investigations will be initiated during FY 2019-2020
- d. 25 new prosecutions will be initiated during FY 2019-2020

6. If you are asking for an increase over the amount of grant funds awarded last fiscal year, please provide a brief description of how you plan to utilize the additional funds.

<u>\$ \$1,394,929</u> FY 2020-2021 Grant REQUEST	<u>\$ 1,283,754</u> FY 2019-2020 Grant AWARD	<u>\$ 111,175</u> FY 2020-2021 Increase Requested
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Utilization Plan:

The Fraud Unit is requesting additional funding for Fiscal Year 2020-2021 to maintain staffing and continue dedicating two full-time senior investigators to the Task Force.

7. Local district attorneys have been authorized to utilize Workers' Compensation Insurance Fraud funds for the investigation and prosecution of an employer's willful failure to secure payment of workers' compensation as of January 2003. Describe the county's efforts to address the uninsured employers' problem.

The Fraud Unit has a close relationship with CSLB. The Fraud Unit not only participates in sting operations but also answers questions and regularly meets with investigators to receive the most up to date information on the uninsured employer problem in Fresno.

**COUNTY PLAN: TRAINING AND OUTREACH
FISCAL YEAR 2020-2021**

TRAINING AND OUTREACH RECEIVED (Part 1)

- List the **insurance fraud training received** by each county staff member in the workers' compensation fraud unit **during Fiscal Years 2018-2019 and 2019-2020.**

Name	Training Date	Provider	Location	Topic	Hrs Credit
Manuel Jimenez	07/2018	Labor Commissioner	Webinar	LC 238.5 and LC 1423-1429	1
Manuel Jimenez	09/2018	Santa Clara DA	San Jose, CA	Essential Strategies to Combat Voucher Fraud	4
Manuel Jimenez	10/2018	CDAA	Garden Grove, CA	Fraud Symposium	18
Manuel Jimenez	04/2019	AFA	Monterey, CA	Anti-Fraud Seminar	14
Manuel Jimenez	10/2019	CDAA	Newport Beach, CA	Fraud Symposium	18
Melanie Taylor	10/2019	CDAA	Newport Beach, CA	Fraud Symposium	18
Steve Hatch	09/2018	Santa Clara DA	San Jose, CA	Essential Strategies to Combat Voucher Fraud	4
Kelly Mayfield	04/2019	AFA	Monterey, CA	Anti-Fraud Seminar	14
Kelly Mayfield	10/2019	CDAA	Newport Beach, CA	Fraud Symposium	18

Margie Juarez	10/2019	CDAA	Newport Beach, CA	Fraud Symposium	18
Margie Juarez	07/2019	CDI	Fresno, CA	Claimant Fraud Training	4
Kelly Mayfield	07/2019	CDI	Fresno, CA	Claimant Fraud Training	4
Kelly Mayfield	03/2020	CDI	Fresno, CA	Premium Fraud Training	4

TRAINING AND OUTREACH PROVIDED (Part 2)

Date Conducted	Location	Conduct ed By	Purpose & Content	Target Audience	Method	# of Attendees/Conta cts ¹
10/9/2018	Fresno, CA	Manuel Jimenez Sarah Waddell	Public Awareness: Punitive Component	Insurance Industry	Presentation	75
11/14/2018	Lemoore, CA	Manuel Jimenez David Parker Sarah Waddel	Public Awareness	Combined Audience of diverse individuals / groups	Presentation	75
03/8/2019	Craig School of Business California State University. Fresno	Manuel Jimenez Charles Almaraz	Public Awareness	General Public	Presentation	30
11/6/2019	SCIF Fresno, CA	Manuel Jimenez Melanie Taylor	Outreach	Insurance Industry	Other, Specify in Narrative	8
1/30/2020	SCIF Fresno, CA	Manuel Jimenez	Training	Insurance Industry	Presentation	60
2/19/2020	Kingsburg, CA	Manuel Jimenez CDI Janelle Perez Charles Almaraz	Public Awareness	General Public	Presentation	8
02/11/20, 02/13/20	Tulare, CA	Kelly Mayfield Melanie Taylor	Public Awareness	Genaral Public	Pamphlets	75
03/03/20	US Attorney's Fresno Office	Manuel Jimenez	Outreach	Law Enforcement	Other	7

Training and Outreach Narrative

Use this space to provide a brief description of any outreach or training listed as "Other, Specify", in the above table.

The November 6, 2019 outreach was the Fraud Unit meeting with management from both Northern and Central California discussing best practices and ways to more effectively streamline the referral process.

The March 3, 2020 outreach is a quarterly meeting hosted by the US Attorney's Office. Best practices and ongoing investigations are discussed for healthcare fraud cases.

¹ For hotline numbers or website links, list the number of calls or specific count of page hits.

- Describe what kind of training/outreach **you plan to provide in Fiscal Year 2020-2021.**

The Fraud Unit will present to a Human Resources class at the Craig School of Business at California State University, Fresno. The Fraud Unit will work with Central California Legal Services (CCLS) to present to their clients at both CCLS offices and with CCLS at the Mexican Consulate in Fresno. The immediate priority for the Fraud Unit for outreach is reaching out to the Hispanic community and the labor force to inform them of their rights and responsibilities in the workers' compensation system. The Fraud Unit will continue to contact employers to give training to both managers and employees.

WORKERS' COMPENSATION INSURANCE FRAUD PROGRAM**BUDGET: PERSONNEL SERVICES****FISCAL YEAR 2020-2021****COUNTY NAME:** FRESNO

A. PERSONNEL SERVICES: Salaries and Employee Benefits	COST
<u>(1) SENIOR DEPUTY DISTRICT ATTORNEY:</u>	
This position devotes 100% of time to this program.	
Annual salary:	\$142,818
Benefits:	\$142,818
Retirement: $(\$142,818 * .7077)$	\$101,072
OASDI: $\$8,837.40 + (\$142,818 * .0145)$	\$10,608
Health Ins- Annual:	\$8,943
Unemployment:	\$68
Workers Comp:	\$841
Admin Fee- Annual:	\$112
	\$121,644
<u>(1) DEPUTY DISTRICT ATTORNEY IV:</u>	
This position devotes 100% of time to this program.	
Annual salary:	\$134,861
Benefits:	\$134,861
Retirement: $(\$134,861 * .7077)$	\$95,441
OASDI: $8,537.40 + (\$134,861 * .0145)$	\$10,493
Health Ins-Annual:	\$8,943
Unemployment:	\$68
Workers Comp:	\$841
Admin Fee- Annual:	\$112
	\$115,898
<u>(3) SENIOR DEPUTY DISTRICT ATTORNEY INVESTIGATORS:</u>	
These positions devote 100% of their time to this program.	
Annual salary: 3 @ \$101,452	\$304,356
Overtime:	\$5,000
Benefits:	
Retirement: 3 @ $(\$101,452 @ .9539)$	\$290,325
OASDI: 3 @ $(\$101,452 * .0765)$	\$23,283
Health Ins-Annual: 3 @ \$8,943	\$26,829
Unemployment: Annual 3* \$68	\$204
Workers Comp: Annual 3* \$841	\$2,523
Admin Fee- Annual: 3* \$112	\$336
	\$343,500

WORKERS' COMPENSATION INSURANCE FRAUD PROGRAM
BUDGET: PERSONNEL SERVICES
FISCAL YEAR 2020-2021

COUNTY NAME: FRESNO

A. PERSONNEL SERVICES: Salaries and Employee Benefits		COST
(1) SENIOR LEGAL ASSISTANT:		
This position devotes 100% of time to this program.		
Annual salary:	\$40,515	\$40,515
<u>Benefits:</u>		
Retirement: (\$40,515 @ .7077)	\$28,672	
OASDI: (\$40,515 *.0765)	\$3,099	
Health Ins-Annual:	\$8,943	
Unemployment:	\$68	
Workers Comp:	\$841	
Admin Fee- Annual:	\$112	\$41,735
Membership Dues:		
California Bar Dues 2 @\$380	\$760	\$760
<u>SUMMARY:</u>		
Salaries	\$622,550	
Overtime	\$5,000	
Benefits	\$622,777	
Dues	<u>\$760</u>	
TOTAL	<u>\$1,251,087</u>	
A. PERSONNEL SERVICES TOTAL		\$1,251,087

**WORKERS' COMPENSATION INSURANCE FRAUD PROGRAM
PROGRAM BUDGET: OPERATING EXPENSES
FISCAL YEAR 2020-2021**

COUNTY NAME: FRESNO

B. OPERATING EXPENSES	COST
<u>MOBILE COMMUNICATIONS</u> : 24/7 radio network access (\$87.50*4 radios*12 mos.)	\$3,150
<u>LIABILITY INSURANCE</u> : rates set by County Risk Management	\$400
<u>MAINTENANCE-EQUIPMENT</u> : repairs and maintenance of office equipment	\$2,700
<u>OFFICE EXPENSE</u> : routine office supplies	\$4,500
<u>POSTAGE</u> : cost of mailing correspondence, legal documents, and subpoenas	\$600
<u>DATA PROCESSING</u> : computer network access (connections, air cards, file storage), phone network and hardware, cellular voice and data, and software license renewals	\$22,500
<u>PROFESSIONAL & SPECIALIZED SERVICES</u> : costs may include records management copies of vital records and court proceedings, and prorated cost of annual audit	\$6,000
<u>PUBLICATIONS</u> : costs for required attorney publication materials	\$1,500
<u>RENTS & LEASES - BUILDINGS</u> : prorated costs of office space and facility maintenance	\$16,237
<u>TRANSPORTATION, TRAVEL, & EDUCATION</u> : transportation, mileage, meals, and registration fees for program related in-state travel/training	\$9,500
<u>TRANSPORTATION & TRAVEL - FLEET</u> : program vehicle operation & maintenance costs	\$14,500
<u>INDIRECT COSTS</u> : (10% * Salaries (\$629,005))	\$62,255
B. OPERATING EXPENSE TOTAL	\$143,842

**WORKERS' COMPENSATION INSURANCE FRAUD PROGRAM
PROGRAM BUDGET: EQUIPMENT
FISCAL YEAR 2020-2021**

COUNTY NAME: FRESNO

C. EQUIPMENT	COST
C. EQUIPMENT TOTAL	\$ -
D. PROGRAM BUDGET TOTAL	\$ 1,394,929

[illegible]☒ **No equipment purchased.**

Date: 5/12/20

Attachment "A"

Joint Investigative Plan

JOINT INVESTIGATIVE PLAN

I. STATEMENT OF GOALS

The purpose of the Joint Plan is to create a framework by which the Fresno County District Attorney's Office (hereinafter referred to as the Fraud Unit) and the CDI Central Valley Regional Office (hereinafter referred to as CDI) will effectively work together to combat workers' compensation fraud. Given the limited resources available to investigate and prosecute fraud; it is imperative not to duplicate efforts. It is also essential to use the resources of both agencies to their fullest potential. For example, if a case crosses county lines, the Fraud Unit will turn to CDI for assistance.

II. RECEIPT OF ASSIGNMENT OF CASE

CDI and the Fraud Unit will deconflict upon assignment of investigation to ensure there is no duplication of investigative efforts. If it is determined that CDI will conduct the investigation, the Fraud Unit will assign a prosecutor to the case to serve as a legal resource for CDI detectives. The assigned attorney and CDI detective will develop a litigation plan. This action is consistent with and supports the philosophy of vertical prosecution. They will work together to determine the charges to be filed and interviews to be conducted. During the initial meeting, timelines will be established for completion of the investigation and priorities will also be set. The Fraud Unit will be apprised of all aspects of CDI's investigation.

III. INVESTIGATIONS

By working together at the outset of a case, and by sharing fraud referrals on a monthly basis, there will be no duplication of effort. Open communication will exist between both offices, which is the key to investigating the cases as expediently and efficiently as possible.

Vertical prosecution shall be used for all cases investigated. Vertical prosecution means the case detective from CDI or the Fraud Unit will communicate with the assigned prosecutor when the case is assigned for investigation. The assigned prosecutor and detective will meet in person or via telephone prior to starting the investigation. They will discuss the viability of the case, the investigative plan, and schedule meetings and case updates throughout the investigation.

- a) Pursuant to the above provision, and to maximize the efficient and effective expenditure of resources, it is expected that each party will conduct its investigations independently in most cases. However, it is understood and agreed that either party will provide assistance to the other upon request in any investigation where such assistance is needed. This could include serving search warrants, interviewing witnesses, making arrests, etc.

- b) Joint investigation may be undertaken in cases where the parties determine it is beneficial to combine resources to achieve the most efficient and effective result. This will be determined on a case-by-case basis. The Fraud Division detective(s) and the assigned prosecutor shall communicate at regular intervals as necessary, but no less than one time a month, for the duration of a joint investigation and resulting prosecution.
- c) It is the intent of this joint investigative plan to avoid duplication of investigative efforts by maintaining regular communication to discuss caseloads and share information concerning current investigations.
- d) Ongoing investigations will be discussed at each meeting or more often as the matter dictates. A prosecutor will be assigned to each investigation to assist in any legal issues and to ensure that all elements of the case are present to meet charging requirements. This teamwork will reduce unnecessary investigative work and ensure that an investigation is terminated at the earliest possible time if it becomes apparent that no further amount of work would result in a prosecution.
- e) The Chief of the Fraud Unit or his designee will be available to meet with the Fraud Division detective at any time during the investigation of a case when so requested by the detective to discuss any aspect of the case.
- f) It is the intent of the parties that by maintaining regular communication and adhering to agreed upon plans and procedures, the complete investigation will result in the filing of criminal charges and a successful prosecution. At the same time, however, it is understood that not every case that is investigated will result in a prosecution. This can happen when the evidence does not develop as expected, material witnesses are no longer available, the case lacks jury appeal, the reasonable likelihood of conviction is minimal, or other unforeseen circumstances develop. The parties will take all possible steps to avoid such situations, as it is not desirable to expend investigative resources on cases that are not prosecuted in court.

Consent to Record Lawful Communications

Pursuant to California Penal Code Section 633, the District Attorney's Office authorizes any sworn peace officer employed by the California Department of Insurance, Fraud Division to surreptitiously record any communication that can be lawfully overheard or recorded in connection with any criminal investigation involving workers' compensation insurance fraud in the County of Fresno. This authorization shall remain in effect for the 2020-2021 fiscal year. The District Attorney's Office shall have the right to withdraw this authorization by written notice to the Department of Insurance, Fraud Division.

The CDI Captain, or the Captain's designee, and the Supervising Attorney will meet quarterly to discuss any issues or problems with the joint investigation of cases.

IV. UNDERCOVER OPERATIONS

In the event that an undercover operation occurs during this grant period, both the CDI Captain, or her designee and the Supervising Attorney will meet to develop a litigation plan which will identify the direction of the investigation, address relative investigative issues, define the responsibilities of both agencies and provide a method to resolve disagreements.

Either party may decide to conduct an undercover operation in a particular case using its own personnel and resources. In a situation where the Fraud Division conducts its own independent undercover investigation in Fresno County, the detective will consult the assigned prosecutor on the case consistent with vertical prosecution.

In a case where there will be a "joint" undercover investigation, there will be a joint operational plan prepared prior to the state of the investigation, which outlines and specifies the goals and objectives of the investigation, as well as the duties and responsibilities, including personnel and financial responsibilities, of each of the parties in the investigation.

V. CASE FILING REQUIREMENTS

Cases presented to the Fraud Unit for filing will contain sufficient evidence to prove guilt beyond a reasonable doubt. This will include verification that witnesses are available and willing to testify, and contain all available documentation needed to prove the fraud. Witnesses will be interviewed pursuant to Proposition 115.

If interpreters were used, they will be identified and interviewed if possible. It is difficult to state a more definitive list of requirements for filing, since each case is different. Ongoing discussions between the detective and prosecutor will determine what additional investigation is needed. The prosecutor shall notify the case detective as soon as practical if additional follow up investigation is warranted on the case. Every effort shall be made by the parties to complete the investigation as soon as practical.

The assigned prosecutor shall file criminal charges only if all of the following requirements are satisfied:

- a) Based upon a complete investigation and a thorough consideration of all pertinent information readily available, the prosecutor is satisfied that the evidence shows the accused is guilty of the crime to be charged; and
- b) There is sufficient legally admissible evidence of a corpus delicti; and
- c) There is sufficient legally admissible evidence of the identity of the perpetrator of the crime; and
- d) The prosecutor has considered the probability of a conviction by an objective fact-finder hearing the admissible evidence and has considered the evidence necessary to satisfy the legal proof of a criminal case; and

- e) The admissible evidence is such convincing force that it would warrant conviction of the crime charged by a reasonable and objective fact-finder after hearing all the evidence available at the time of charging and after hearing the most plausible, reasonably foreseeable defenses that could be raised under the evidence presented.

The Fraud Unit will provide CDI with a filing decision in writing within 30 days of the case submission. If after a complete review of the case, the prosecutor decides not to file criminal charges, the prosecutor will contact and consult with the Fraud Division to discuss the reasons for not filing the case. Both parties understand that not every case may result in criminal prosecution. A case may be declined for prosecution when the evidence does not develop as expected, material witnesses are no longer available, the reasonable likelihood of a conviction is minimal and the case lacks jury appeal or other unforeseen circumstances develop. The parties will attempt to avoid such situations, so as not to expend investigative resources on cases that will not result in a criminal prosecution. If a case has been formally submitted for filing and the prosecutor declines to prosecute, a formal rejection notice either letter format or via e-mail outlining the reasons why the case is being declined will be sent to the Central Valley Regional Office.

Certified Minute Orders on all workers' compensation convictions/sentencings in Fresno County will be provided to CDI as soon as possible.

VI. TRAINING

CDI and the Fraud Unit will continue to work together to educate the community on ways to combat fraud. Any requests for training received by CDI will be communicated to the Fraud Unit and vice versa. In this way both offices will conduct outreach together to employers, carriers and the public.

VII. PROBLEM RESOLUTION

With CDI and the Fraud Unit working in a "team concept" it will be easier to resolve problems in an expedient manner. This will also reduce any potential breakdown in communication between offices.

In the event a conflict develops between the agencies using the open lines of communication established, the agencies will seek resolution at the lowest level possible. If a resolution cannot be achieved at this level, the immediate supervisors shall meet to seek resolution. It is anticipated that most, if not all, conflicts will be resolved by this step. If a conflict persists, then the Captain of CDI and the Chief Attorney for the Fraud Unit shall meet and confer.

VIII. CENTRAL VALLEY WORKERS' COMPENSATION FRAUD TASK FORCE

The Central Valley Workers' Compensation Fraud Task Force (hereinafter referred to as "Task Force") commenced on August 2, 2017. The Task Force's MOU establishes an agreement to operate an interagency Workers'

Compensation anti-fraud partnership between CDI and the Fresno County District Attorney's Office, the Tulare County District Attorney's Office, the Kings County District Attorney's Office, the Kern County District Attorney's Office, the Merced County District Attorney's Office, the Madera County District Attorney's Office, the California Franchise Tax Board, and the California Employment Development Department. A separate "Memorandum of Understanding" governs the Task Force's operations.

Given the challenges of one investigator working alone in a county to make an impact on workers' compensation fraud in their community, and those that come with working a complex premium fraud or medical provider fraud case that affects multiple counties in the central California region, the idea was formed to work together as a task force to combine our existing resources to fight insurance fraud on a more effective scale with a more robust program through inter-agency cooperation. Smaller agencies and those with new personnel can benefit by shortening their learning curve in working with a task force of experienced personnel as well as ramp up and navigate a larger case much more quickly. Conversely, they can participate (schedule permitting) with larger counties working in unison on complex and large-scale cases and in enforcement operations such as the execution of search warrants and arrest details. When evidence in these types of cases can be collected in a coordinated effort and the cases completed in a tighter frame, the success of the case and its outcome are significantly improved.

The mission of this Task Force is to successfully investigate and prosecute all areas of workers' compensation fraud in the participating counties in the Central Valley focusing our combined resources on complex medical fraud cases. The Task Force will also work on premium fraud and applicant fraud cases as directed by the Insurance Commissioner's goals and objectives. This Task Force approach will include all areas of workers' compensation fraud but will be committed to focusing on those cases which have the highest impact in our communities as well as cases that cross county lines.

IX. EMPLOYERS WHO ARE WILLFULLY UNINSURED

CDI and the Fraud Unit are committed to working together to investigate and prosecute employers in Fresno County who are willingly uninsured. A CDI detective will accompany a District Attorney investigator whenever possible when following up on a tip of an uninsured employer in the county. CDI will be the liaison with the WCIRB in determining if a particular employer carries Workers' Compensation Insurance.

X. OTHER

Both CDI and the Fraud Unit will assist each other in the following ways:

- a. Storing evidence
- b. Sharing specialized equipment
- c. The service of search warrants, arrest warrants and/or subpoenas, and

- d. In any other way necessary to accomplish our common goal of deterring workers' compensation fraud.

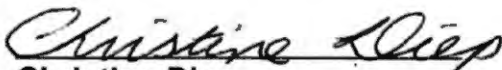
XI. CONCLUSION

The Fraud Unit and CDI agree to work together to investigate and prosecute those who commit insurance fraud in Fresno County by working high impact cases while at the same time maintaining a balanced caseload. Both agencies agree that anti-fraud efforts must be conducted in a cost effective and efficient manner with professionalism, productivity and effectiveness being the overriding principals governing the relationship. Both agencies further agree that the ultimate goal is to reduce workers' compensation insurance fraud in Fresno County.



Scott Hoedt
Chief Deputy District Attorney
Fresno County District Attorney's Office
Financial Crimes Unit

5/12/2020
Date



Christine Diep
Captain
California Department of Insurance-Fraud Division
Central Valley Regional Office

5/12/20
Date