



County of Fresno

Hall of Records, Rm. 301
2281 Tulare Street
Fresno, California
93721-2198

Legislation Details

File #: 18-0941 **Name:** Agreement with FreshWorks, Inc.

In control: Internal Services

On agenda: 10/9/2018 **Final action:** 10/9/2018

Enactment date: **Enactment #:** Agreement No. 18-578

Title: Approve and authorize the Chairman to execute an Agreement with FreshWorks, Inc., for help desk ticketing and workflow management, effective upon execution, not to exceed five consecutive years, which includes a three-year base contract and two optional one-year extensions, total not to exceed \$1,200,000

Sponsors:

Indexes:

Code sections:

Attachments: 1. Agenda Item, 2. Agreement A-18-578 with FreshWorks, Inc.

Date	Ver.	Action By	Action	Result
10/9/2018	1	Board of Supervisors	Conducted Hearings	Pass