

THE COUNTY OF FRESNO

Board of Supervisors

PROCLAMATION



Whereas~ the County of Fresno Department of Social Services employs Eligibility Workers, Job Specialists, and Appeals Specialists, who together serve nearly half of all Fresno County residents by administering a variety of public assistance programs, including Foster Care, Adoption Assistance, Kin-GAP, Medi-Cal, Welfare-to-Work, CalWORKs, CalFresh, Cash Assistance Program for Immigrants, and General Relief; and

Whereas~ from May 2023 to April 2024, those professionals have handled 309,322 phone calls via the Call Center, processed 215,679 initial applications for benefits, 220,824 reapplications for conditional benefits, and 2,454,615 tasks associated with providing those benefits; fulfilled requests for 20,994 nights of emergency shelter; helped 1,983 clients obtain and retain employment while assisting 1,281 adults in their transition from Welfare-to-Work to self-sufficiency; and processed 3,398 fair hearing requests and resolved 2,137 at the lowest administrative level possible while ensuring clients received due process for timely and accurate benefits;

Whereas~ Eligibility Workers, Job Specialists, and Appeals Specialists perform essential services for our community; provide encouragement and support to the neediest residents of Fresno County; assist individuals in achieving their goals for better outcomes; handled a major transition to CalSAWS this past year; work to prevent fraud, as well as detect and address fraudulent activities across the Department of Social Services; and consistently demonstrate excellence and integrity to all. They deserve special recognition and appreciation for their outstanding contributions.

NOW THEREFORE, BE IT RESOLVED that the Fresno County Board of Supervisors hereby proclaim the week of July 8-12, 2024, as Eligibility Workers, Job Specialists, and Appeals Specialists Appreciation Week, and honor the members of these professions for the commitment to the residents of Fresno County.

**ADOPTED BY THE FRESNO COUNTY BOARD OF SUPERVISORS
THIS 9TH DAY OF JULY 2024**

Chairman Nathan Magsig, District 5 Supervisor

Steve Brandau, District 2 Supervisor

Vice-Chairman Buddy Mendes, District 4 Supervisor

Sal Quintero, District 3 Supervisor

Brian Pacheco, District 1 Supervisor