



Board Agenda Item 51

DATE: September 23, 2025

TO: Board of Supervisors

SUBMITTED BY: Sanja Bugay, Director, Department of Social Services

SUBJECT: Retroactive Amendment I to Agreement with Social Solutions Global, Inc.

RECOMMENDED ACTION(S):

Approve and authorize the Chairman to execute a retroactive Amendment I to Agreement No. A-22-239 with Social Solutions Global, Inc., to revise the name from Social Solutions Global, Inc. to Bonterra Tech LLC, effective December 31, 2023, with no change to the term of July 1, 2022, through June 30, 2027, or compensation maximum of \$648,685.

There is no Net County Cost associated with the recommended action which will approve a retroactive correction of the vendor's business name from Social Solutions Global, Inc. to Bonterra Tech LLC. The change is only for internal administrative purposes and the agreement terms and conditions remain unchanged. This item is countywide.

ALTERNATIVE ACTION(S):

There are no viable alternative actions. Should your Board opt not to approve the recommended action, the vendor's name will remain unchanged, which would create invoice payment and contract extension issues moving forward.

RETROACTIVE AGREEMENT:

The recommended action is retroactive to December 31, 2023, as that is the effective date of the name change for the vendor. The Department was notified of the need for this name change on June 26, 2025, and the recommended Amendment was finalized on August 29, 2025.

FISCAL IMPACT:

There is no increase in Net County Cost associated with the recommended action. There are no changes to the maximum compensation amount (\$648,685), which will continue to be offset with 2011 Realignment funds. Sufficient appropriations and estimated revenues are included in the Department's Org 5610 FY 2025-26 Adopted Budget and will be included in subsequent budget requests.

DISCUSSION:

On June 7, 2022, the Board approved and authorized Agreement No. 22-239 with Social Solutions Global Inc. for use of a web-based case management database software. This service is utilized to document and monitor the Department's contracted vendor's child abuse prevention services. The use of one case management data system for all prevention providers ensures consistency between vendors and/or service sites and enhances the Department's ability to obtain data for the purpose of program review and evaluation.

The current contract with Social Solutions expires June 30, 2027.

In December of 2023, Social Solutions Global, Inc. converted to an LLC and renamed their business to Bonterra Tech LLC. Approval of the recommended amendment will allow the Department to ensure all future invoices and other administrative documents have the correct business name listed and be in compliance with the vendor's legal documents. All other terms and conditions remain the same.

REFERENCE MATERIAL:

BAI #73, June 7, 2022

ATTACHMENTS INCLUDED AND/OR ON FILE:

On file with Clerk - Amendment I to Agreement with Social Solutions Global, Inc.

CAO ANALYST:

Ronald Alexander